



Handheld Thermal Camera

User Manual

Legal Information

© Hangzhou Microimage Software Co., Ltd. All rights reserved.

About this Manual

The Manual includes instructions for using and managing the Product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version of this Manual at the HIKMICRO website (<http://www.hikmicrotech.com>).

Please use this Manual with the guidance and assistance of professionals trained in supporting the Product.

Trademarks



HIKMICRO

and other HIKMICRO's trademarks and logos are the properties of HIKMICRO in various jurisdictions.

Other trademarks and logos mentioned are the properties of their respective owners.



HIGH-DEFINITION MULTIMEDIA INTERFACE : The terms HDMI and HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc. in the United States and other countries.

Disclaimer

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THIS MANUAL AND THE PRODUCT DESCRIBED, WITH ITS HARDWARE, SOFTWARE AND FIRMWARE, ARE PROVIDED "AS IS" AND "WITH ALL FAULTS AND ERRORS". HIKMICRO MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, MERCHANTABILITY, SATISFACTORY QUALITY, OR FITNESS FOR A PARTICULAR PURPOSE. THE USE OF THE PRODUCT BY YOU IS AT YOUR OWN RISK. IN NO EVENT WILL HIKMICRO BE LIABLE TO YOU FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGES, INCLUDING, AMONG OTHERS, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, OR LOSS OF DATA, CORRUPTION OF SYSTEMS, OR LOSS OF DOCUMENTATION, WHETHER BASED ON BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY, OR OTHERWISE, IN CONNECTION WITH THE USE OF THE PRODUCT, EVEN IF HIKMICRO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR LOSS.

YOU ACKNOWLEDGE THAT THE NATURE OF THE INTERNET PROVIDES FOR INHERENT SECURITY RISKS, AND HIKMICRO SHALL NOT TAKE ANY RESPONSIBILITIES FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER-ATTACK, HACKER ATTACK, VIRUS INFECTION, OR OTHER INTERNET SECURITY RISKS; HOWEVER, HIKMICRO WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED.

YOU AGREE TO USE THIS PRODUCT IN COMPLIANCE WITH ALL APPLICABLE LAWS, AND YOU ARE SOLELY RESPONSIBLE FOR ENSURING THAT YOUR USE CONFORMS TO THE APPLICABLE LAW. ESPECIALLY, YOU ARE RESPONSIBLE, FOR USING THIS PRODUCT IN A MANNER THAT DOES NOT INFRINGE ON THE RIGHTS OF THIRD PARTIES, INCLUDING WITHOUT LIMITATION, RIGHTS OF PUBLICITY, INTELLECTUAL PROPERTY RIGHTS, OR DATA PROTECTION AND OTHER PRIVACY RIGHTS. YOU SHALL NOT USE THIS PRODUCT FOR ANY PROHIBITED END-USES, INCLUDING THE DEVELOPMENT OR PRODUCTION OF WEAPONS OF MASS DESTRUCTION, THE DEVELOPMENT OR PRODUCTION OF CHEMICAL OR BIOLOGICAL WEAPONS, ANY ACTIVITIES IN THE CONTEXT RELATED TO ANY NUCLEAR EXPLOSIVE OR UNSAFE NUCLEAR FUEL-CYCLE, OR IN SUPPORT OF HUMAN RIGHTS ABUSES.

PLEASE FOLLOW ALL THE PROHIBITIONS AND EXCEPTIONAL CAVEATS OF ALL APPLICABLE LAWS AND REGULATIONS, IN PARTICULAR, THE LOCAL FIREARMS AND/OR HUNTING LAWS AND REGULATIONS. PLEASE ALWAYS CHECK NATIONAL PROVISIONS AND REGULATIONS BEFORE PURCHASE OR USE OF THIS PRODUCT. PLEASE NOTE THAT YOU MAY HAVE TO APPLY FOR PERMITS, CERTIFICATES, AND/OR LICENSES BEFORE ANY PURCHASING, SELLING, MARKETING AND/OR USING OF THE PRODUCT. HIKMICRO SHALL NOT BE LIABLE FOR ANY SUCH ILLEGAL OR IMPROPER PURCHASING, SELLING, MARKETING, AND END USES AND ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGES ARISING THEREOF.

IN THE EVENT OF ANY CONFLICTS BETWEEN THIS MANUAL AND THE APPLICABLE LAW, THE LATTER PREVAILS.

Regulatory Information

Note

These clauses apply only to the products bearing the corresponding mark or information.

FCC Compliance Statement

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Note: Due to the device size limit, the above statement may not be disclaimed on the device. This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

Note: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

EU Conformity Statement



This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the EMC Directive 2014/30/EU, RE Directive 2014/53/EU, the RoHS Directive 2011/65/EU

Frequency Bands and Power (for CE)

Handheld Thermal Camera User Manual

The frequency bands and transmitting power (radiated and/or conducted) nominal limits applicable to the following radio equipment are as follows:

Equipment Model	Frequency Band and Power
G31, G41, G41H, G61, G61H*	Wi-Fi 2.4 GHz (2.4 GHz to 2.4835 GHz): 20 dBm; Bluetooth 2.4 GHz 2.4 GHz to 2.4835 GHz): 20 dBm Wi-Fi 5 GHz (5.15 GHz to 5.25 GHz): 23 dBm; Wi-Fi 5 GHz (5.25 GHz to 5.35 GHz): 23 dBm; Wi-Fi 5 GHz (5.47 GHz to 5.725GHz): 23 dBm; Wi-Fi 5 GHz (5.725 GHz to 5.875 GHz): 14 dBm
G40, G60	Wi-Fi 2.4 GHz (2.4 GHz to 2.4835 GHz): 20 dBm; Bluetooth 2.4 GHz 2.4 GHz to 2.4835 GHz): 20 dBm

*For G31, G41, G41H, G61, G61H, please pay attention to the following notes when the device is operating in 5 GHz:

According to Article 10 (10) of Directive 2014/53/EU, when operating in the 5150 to 5350 MHz frequency range, this device is restricted to indoor use in: Austria (AT), Belgium (BE), Bulgaria (BG), Croatia (HR), Cyprus (CY), the Czech Republic (CZ), Denmark (DK), Estonia (EE), Finland (FI), France (FR), Germany (DE), Greece (EL), Hungary (HU), Iceland (IS), Ireland (IE), Italy (IT), Latvia (LV), Liechtenstein (LI), Lithuania (LT), Luxembourg (LU), Malta (MT), Netherlands (NL), Northern Ireland (UK(NI)), Norway (NO), Poland (PL), Portugal (PT), Romania (RO), Slovakia (SK), Slovenia (SI), Spain (ES), Sweden (SE), Switzerland (CH), and Turkey (TR).

Use the power adapter provided by a qualified manufacturer. Refer to the product specification for detailed power requirements.

5.15-5.35GHz バンドは室内でのみ使用になります。

Use the battery provided by a qualified manufacturer. Refer to the product specification for detailed battery requirements.



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info



According to the Waste Electrical and Electronic Equipment Regulations 2013: Products marked with this symbol cannot be disposed of as unsorted municipal waste in the United Kingdom. For proper recycling, return this product to your local supplier upon the purchase of equivalent new

equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info.



Regulation (EU) 2023/1542 (Battery Regulation): This product contains a battery and it is in conformity with the Regulation (EU) 2023/1542. The battery cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), or lead (Pb). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info.

Industry Canada ICES-003 Compliance

This device meets the CAN ICES-003(B)/NMB-003(B) standards requirements.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

*For G31, G41, G41H, G61, G61H, please pay attention to the following notes when the device is operating in 5 GHz:

- (i) The device for operation in the band 5150-5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;
- (ii) The maximum antenna gain permitted for devices in the bands 5250-5350 MHz and 5470-5725 MHz shall comply with the e.i.r.p. limit; and

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radioexempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

ce matériel est conforme aux limites de dose d'exposition aux rayonnements, CNR-102 énoncée dans un autre environnement.

- (i) Les dispositifs fonctionnant dans la bande 5150-5250 MHz sont réservés uniquement pour une utilisation à l'intérieur afin de réduire les risques de brouillage préjudiciable aux systèmes de satellites mobiles utilisant les mêmes canaux.
- (ii) Le gain d'antenne maximal autorisé pour les appareils dans les bandes 5250-5350 MHz et 5470-5725 MHz doivent respecter le pire limiter; et
- (iii) Le gain d'antenne maximal autorisé pour les appareils dans la bande 5725-5875 MHz

(iii) The maximum antenna gain permitted for devices in the band 5725-5875 MHz shall comply with the e.i.r.p. limits specified for point-to-point and non point-to-point operation as appropriate. doivent respecter le pire limites spécifiées pour le point-à-point et l'exploitation non point à point, le cas échéant.

KC

B급 기기: 이 기기는 가정용(B급) 전자파적합기기로서 주로 가정에서 사용하는 것을 목적으로 하며, 모든 지역에서 사용할 수 있습니다.

NCC

取得審驗證明之低功率射頻器材，非經核准，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。

低功率射頻器材之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。

前述合法通信，指依電信管理法規定作業之無線電通信。

低功率射頻器材須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

應避免影響附近雷達系統之操作。

INFORMATIONEN FÜR PRIVATE HAUSHALTE

Getrennte Erfassung von Altgeräten: Elektro- und Elektronikgeräte, die zu Abfall geworden sind, werden als Altgeräte bezeichnet. Besitzer von Altgeräten haben diese einer vom unsortierten Siedlungsabfall getrennten Erfassung zuzuführen. Altgeräte gehören insbesondere nicht in den Hausmüll, sondern in spezielle Sammel- und Rückgabesysteme. Batterien und Akkus sowie Lampen: Besitzer von Altgeräten haben Altbatterien und Altakkumulatoren, die nicht vom Altgerät umschlossen sind, die zerstörungsfrei aus dem Altgerät entnommen werden können, im Regelfall vor der Abgabe an einer Erfassungsstelle vom Altgerät zu trennen. Dies gilt nicht, soweit Altgeräte einer Vorbereitung zur Wiederverwendung unter Beteiligung eines öffentlich-rechtlichen Entsorgungsträgers zugeführt werden.

Möglichkeiten der Rückgabe von Altgeräten: Besitzer von Altgeräten aus privaten Haushalten können diese bei den Sammelstellen der öffentlich-rechtlichen Entsorgungsträger oder bei den von Herstellern oder Vertreibern im Sinne des ElektroG eingerichteten Rücknahmestellen unentgeltlich abgeben. Rücknahmepflichtig sind Geschäfte mit einer Verkaufsfläche von mindestens 400 m² für Elektro- und Elektronikgeräte sowie diejenigen Lebensmittelgeschäfte mit einer Gesamtverkaufsfläche von mindestens 800 m², die mehrmals pro Jahr oder dauerhaft Elektro- und Elektronikgeräte anbieten und auf dem Markt bereitstellen. Dies gilt auch bei Vertrieb unter Verwendung von Fernkommunikationsmitteln, wenn die Lager- und Versandflächen für Elektro- und Elektronikgeräte mindestens 400 m² betragen oder die gesamten Lager- und Versandflächen mindestens 800 m² betragen. Vertreter haben die Rücknahme grundsätzlich durch geeignete Rückgabemöglichkeiten in zumutbarer Entfernung zum

jeweiligen Endnutzer zu gewährleisten. Die Möglichkeit der unentgeltlichen Rückgabe eines Altgerätes besteht bei rücknahmepflichtigen Vertreibern unter anderem dann, wenn ein neues gleichartiges Gerät, das im Wesentlichen die gleichen Funktionen erfüllt, an einen Endnutzer abgegeben wird.

Datenschutz-Hinweis: Altgeräte enthalten häufig sensible personenbezogene Daten. Dies gilt insbesondere für Geräte der Informations- und Telekommunikationstechnik wie Computer und Smartphones. Bitte beachten Sie in Ihrem eigenen Interesse, dass für die Löschung der Daten auf den zu entsorgenden Altgeräten jeder Endnutzer selbst verantwortlich ist.



Bedeutung des Symbols „durchgestrichene Mülltonne“: Das auf Elektro- und Elektronikgeräten regelmäßig abgebildete Symbol einer durchgestrichenen Mülltonne weist darauf hin, dass das jeweilige Gerät am Ende seiner Lebensdauer getrennt vom unsortierten Siedlungsabfall zu erfassen ist.

Symbol Conventions

The symbols that may be found in this document are defined as follows.

Symbol	Description
 Danger	Indicates a hazardous situation which, if not avoided, will or could result in death or serious injury.
 Caution	Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results.
 Note	Provides additional information to emphasize or supplement important points of the main text.

Safety Instruction

These instructions are intended to ensure that user can use the product correctly to avoid danger or property loss.

Laws and Regulations

- Use of the product must be in strict compliance with the local electrical safety regulations.

Transportation

- Keep the device in original or similar packaging while transporting it.
- Keep all wrappers after unpacking them for future use. In case of any failure occurred, you need to return the device to the factory with the original wrapper. Transportation without the original wrapper may result in damage on the device and the company shall not take any responsibilities.
- DO NOT drop the product or subject it to physical shock. Keep the device away from magnetic interference.

Power Supply

- Input voltage for device should meet the Limited Power Source (5 VDC, 940 mA) according to the IEC61010-1 standard. Please refer to technical specifications for detailed information.
- Make sure the plug is properly connected to the power socket.
- DO NOT connect multiple devices to one power adapter, to avoid over-heating or fire hazards caused by overload.

Battery

- This device is not suitable for use in locations where children are likely to be present.
- CAUTION: Risk of explosion if the battery is replaced by an incorrect type. Replace with the same or equivalent type only. Dispose of used batteries in conformance with the instructions provided by the battery manufacturer.
- Improper replacement of the battery with an incorrect type may defeat a safeguard (for example, in the case of some lithium battery types).
- Do not dispose of the battery into fire or a hot oven, or mechanically crush or cut the battery, which may result in an explosion.
- Do not leave the battery in an extremely high temperature surrounding environment, which may result in an explosion or the leakage of flammable liquid or gas.
- Do not subject the battery to extremely low air pressure, which may result in an explosion or the leakage of flammable liquid or gas.
- Dispose of used batteries according to the instructions.

- Use the battery provided by a qualified manufacturer. Refer to the product specification for detailed battery requirements.
- DO NOT charge other battery types with the supplied charger. Confirm there is no flammable material within 2 m of the charger during charging.
- When the device is powered off and the RTC battery is full, the time settings can be kept for 6 months.
- The battery is certified by UL2054.

Maintenance

- DO NOT maintain the camera when it is powered on, or it may cause electric shock! If the product does not work properly, please contact your dealer or the nearest service center. We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.
- Wipe the device gently with a clean cloth and a small quantity of ethanol, if necessary.
- If the equipment is used in a manner not specified by the manufacturer, the protection provided by the device may be impaired.
- Please notice that the current limit of USB 3.0 PowerShare port may vary with the PC brand, which is likely to result in incompatibility issue. Therefore, it's advised to use regular USB 3.0 or USB 2.0 port if the USB device fails to be recognized by PC via USB 3.0 PowerShare port.

Using Environment

- Make sure the running environment meets the requirement of the device. The operating temperature shall be -10°C to 50°C (14°F to 122°F), and the operating humidity shall be 95% or less.
- Place the device in a dry and well-ventilated environment.
- DO NOT expose the device to high electromagnetic radiation or dusty environments.
- DO NOT aim the lens at the sun or any other bright light.
- When any laser equipment is in use, make sure that the device lens is not exposed to the laser beam, or it may burn out.
- DO NOT aim the lens at the sun or any other bright light.
- The device is suitable for indoor use only.

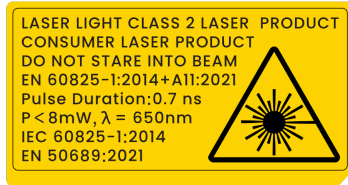
Technical Support

The <https://www.hikmicrotech.com/en/contact-us/> portal will help you access to our support team, software and documentation, service contacts, etc.

Emergency

- If smoke, odor, or noise arises from the device, immediately turn off the power, unplug the power cable, and contact the service center.

Laser Light Supplement Warning



Warning: The laser radiation emitted from the device can cause eye injuries, burning of skin or inflammable substances. Prevent eyes from direct laser and wear a pair of goggles for your safety. The operating wavelength of the eyewear should be longer than laser peak wavelength and its optical density should be higher than OD5+. The wave length is 650 nm, laser beam divergence angle is less than $1^{\circ} \times 0.6^{\circ}$. The pulse duration is 0.7 ns, and the Max. average power is 8 mW. The laser meets the IEC 60825-1:2014, EN60825-1:2014+A11:2021, and EN 50689: 2021 standard.

Instantaneous exposure to this class 2 laser product is safe, but gazing at this laser product may cause dizziness, flash blindness and visual afterimage. Move your head away or close your eyes to avoid the laser radiation. Besides, prevent eyes from direct laser and wear a pair of goggles for your safety. The operating wavelength of the eyewear should be longer than laser peak wavelength and its optical density should be higher than OD5+. DO NOT maintain the camera when it is powered on, or it may cause electric shock! If the product does not work properly, please contact your dealer or the nearest service center. We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.

Laser maintenance: It is not necessary to maintain the laser regularly. If the laser does not work, the laser assembly needs to be replaced in the factory under warranty. Keep the device power off when replacing laser assembly. Caution-Use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.

Limited Warranty

Scan the QR code for the product warranty policy.



Manufacture Address

Room 313, Unit B, Building 2, 399 Danfeng Road, Xixing Subdistrict, Binjiang District, Hangzhou, Zhejiang 310052, China
Hangzhou Microimage Software Co., Ltd

COMPLIANCE NOTICE: The thermal series products might be subject to export controls in various countries or regions, including without limitation, the United States, European Union, United Kingdom and/or other member countries of the Wassenaar Arrangement. Please consult your professional legal or compliance expert or local government authorities for any necessary export license requirements if you intend to transfer, export, re-export the thermal series products between different countries.

Contents

Chapter 1 Overview	1
1.1 Device Description	1
1.2 Main Function	1
1.3 Appearance	3
Chapter 2 Preparation	6
2.1 Charge Device	6
2.1.1 Charge Device via Cable Interface	6
2.1.2 Charge Device via Charging Base	6
2.2 Mount Hand Strap	7
2.3 Mount Protective Cover	9
2.4 (Optional) Mount Interchangeable Lens	10
2.4.1 (Optional) Calibrate Interchangeable Lens	12
2.5 Power On/Off	13
2.5.1 Set Auto Power-off Duration	14
2.6 Sleep and Wake	14
2.7 Operation Method	14
2.8 Menu Description	15
Chapter 3 Display Settings	20
3.1 Focus	20
3.1.1 Focus Lens	20
3.1.2 Laser Assisted Focus	21
3.1.3 Auto Focus	21
3.1.4 Continuous Autofocus	22
3.2 Set Screen Brightness	23
3.3 Set Display Mode	23
3.4 Set Palettes	24

3.4.1 Set Alarm Mode Palettes	26
3.4.2 Set Focus Mode Palettes	28
3.5 Adjust Display Temperature Range	29
3.5.1 Level Only Adjustment in Manual Mode	30
3.5.2 Level or Span Adjustment in Manual Mode	31
3.6 Adjust Digital Zoom	32
3.7 Display OSD Info	32
Chapter 4 Temperature Measurement	34
4.1 Set Measurement Parameters	34
4.1.1 Set Unit	35
4.1.2 Set Color Distribution	35
4.2 Set Image Measurement	36
4.3 Set Measurement Tool	38
4.3.1 Measure by Custom Spot	38
4.3.2 Measure by Line	39
4.3.3 Measure by Rectangle	40
4.3.4 Measure by Circle	41
4.4 Measure ΔT and ΔT Alarm	42
4.5 Temperature Alarm	43
4.5.1 Set Alarms for Exceptional Temperatures	43
4.6 Clear All Measurements	44
Chapter 5 Condensation Alarm	45
Chapter 6 Route Inspection	46
6.1 Create Inspection Route and Send Task to Device	46
6.2 Perform Route Inspection	47
6.3 Upload Inspection Result and View Report	50
Chapter 7 Picture and Video	52
7.1 Capture Picture	52

7.2 Record Video	55
7.3 View and Manage Local Files	57
7.3.1 Manage Albums	57
7.3.2 Manage Files	57
7.3.3 Edit Images	58
7.4 Export Files	60
7.4.1 Export Files to PC	60
7.4.2 Export Files to HIKMICRO Viewer	61
7.4.3 Export Files via Bluetooth	61
7.5 Import and Manage Tag Note Templates	62
Chapter 8 Calculate Area Size	63
Chapter 9 Distance Detection	64
Chapter 10 Geographic Location Display	65
Chapter 11 Direction Display	66
11.1 Calibrate Compass	66
11.2 Magnetic Declination Correction	67
Chapter 12 Connect Device to Software Clients	68
12.1 Connect Device via Wi-Fi	68
12.2 Connect Device via Hotspot	69
12.3 Cast Screen to PC	71
12.3.1 Cast Screen to PC via Network	71
12.3.2 Cast Device Screen to PC via USB Cable	72
Chapter 13 Pair Bluetooth Devices	73
Chapter 14 Set LED Light	74
Chapter 15 Image Local Output	75
Chapter 16 Maintenance	76
16.1 View Device Information	76
16.2 Set Date and Time	76

16.3 Upgrade Device	76
16.3.1 Upgrade Device via APP	76
16.3.2 Upgrade Device by Upgrade File	76
16.4 Restore Device	77
16.5 Initialize Memory Card	77
16.6 About Calibration	77
Chapter 17 Appendix	78
17.1 FAQ	78

Chapter 1 Overview

1.1 Device Description

Handheld Thermal Camera is a device with both optical images and thermal images. It can measure temperature and distance, record videos, take snapshots, and trigger alarms. It can also connect to Wi-Fi, hotspot and Bluetooth. The built-in high-sensitivity IR detector and high-performance sensor detect the variation of temperature and measure the real-time temperature. The built-in laser module detects the target distance.

The device is easy to use, and adopts ergonomic design. It is widely applied to substations, electricity prevention detection of companies, and reconnaissance survey of construction field.

1.2 Main Function

Temperature Measurement

Device detects the real-time temperature, and displays it on the screen.

Distance Measurement

Device can detect the target distance with the laser light.

Fusion

Device can display fusion of thermal view and optical view.

Route Inspection

Device can check the temperature of points in a predefined inspection route, and upload the results to center client for analysis.

Geographical Location and Direction Display

For some models that are equipped with satellite positioning modules and a compass, geographical location and direction display are supported.



The function is supported by certain models of this series.

HDMI Output

For some models that have a micro HDMI output interface, you can connect the device to a display unit to view live image.

Note

The function is supported by certain models of this series.

Palettes

Device supports multiple color palettes for temperature display. You can also set palettes for a specific temperature range in alarm mode palettes and focus mode palettes to make it prominent from the rest.

Condensation Alarm

Device detects target humidity and marks the area of humidity higher than the set threshold with green.

Client Software Connection

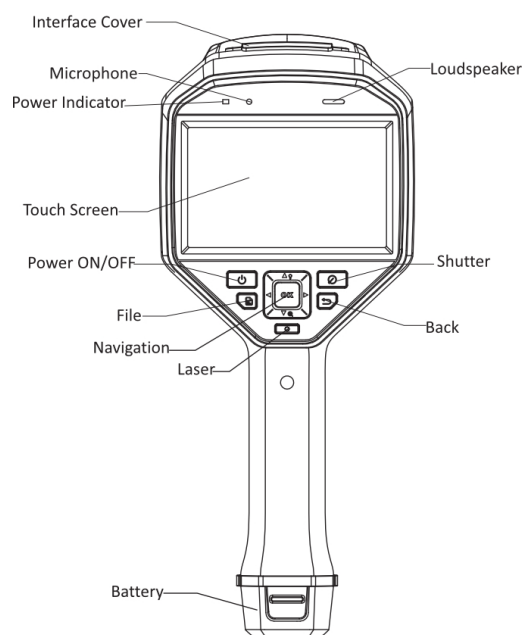
- Mobile Phone: Use HIKMICRO Viewer to view live image, capture snapshots, and record videos on your phone. You can also, analyze pictures offline, generate and share a report via the app. Download the client software from *Connect Device via Wi-Fi*, *Connect Device via Hotspot*.
- PC: Use HIKMICRO Analyzer to analyze pictures offline professionally, generate a custom format report, and cast the real-time live view of the device to your PC, even capture snapshots or record videos by the client. Download the client software from *Cast Device Screen to PC via USB Cable*.
PC: Use HIKMICRO Inspector to create inspection routes, send route inspection task to devices, collect inspection results and generate analysis reports.

Bluetooth

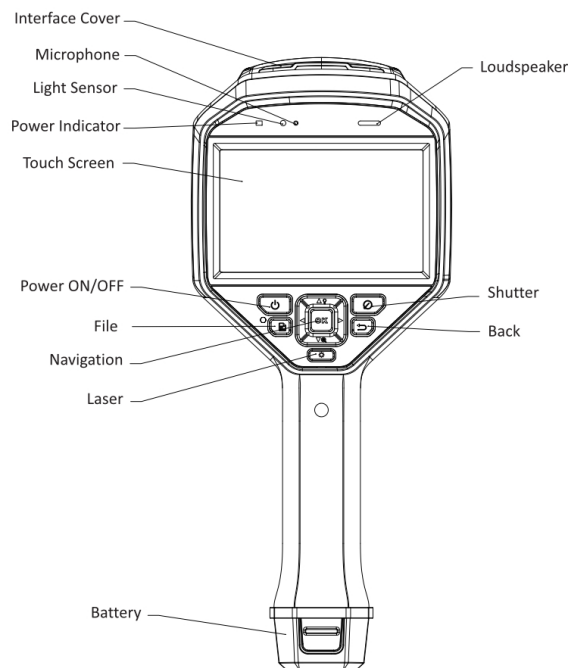
Images in the device **Albums** can be exported to Android phones via Bluetooth.

1.3 Appearance

I



II



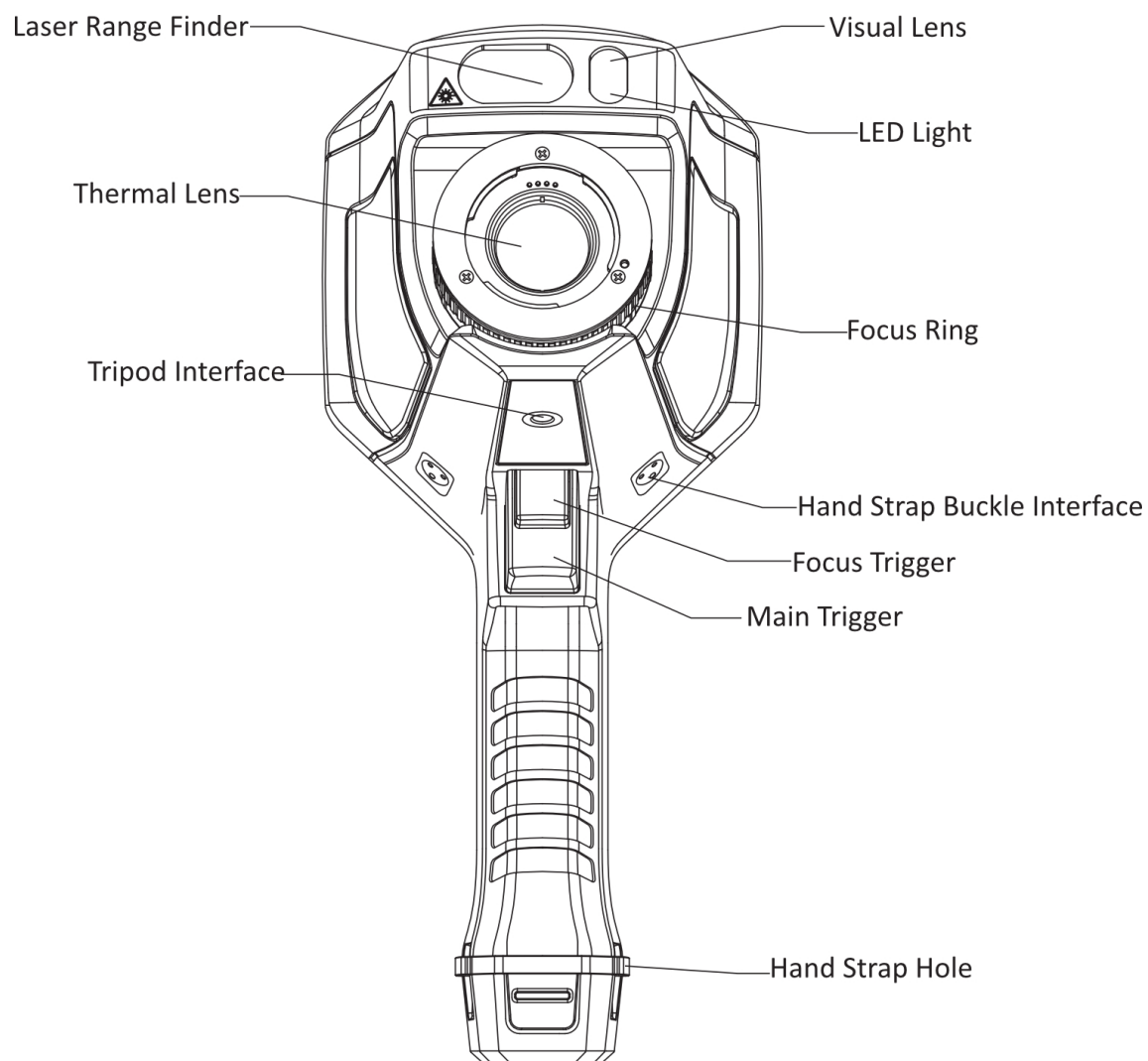
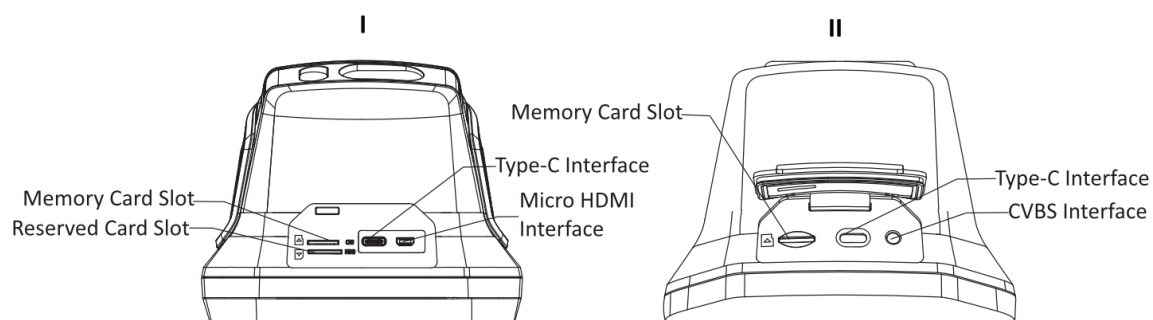


Figure 1-1 Appearance



Note

- The interface of the device may vary according to different models. Please refer to the actual product.
- The warning sign is under the laser and on the left of the device.

Table 1-1 Interface Description

Component	Function
Laser Button	Hold the button to turn on laser, and release the button to turn off laser.
Navigation Button	Menu Mode: • Press Δ , ∇ , $\triangleright$, and $\triangleleft$ to select parameters. • Press $\triangleright$ to enter the submenu. • Press $\triangleleft$ to return to the previous menu. • Press $\odot K$ to confirm. Non-Menu Mode: • Press Δ to turn on/off the LED light. • Press ∇ to start digital zoom.
Shutter Button	Press the button to perform image correction with a shutter click in the camera.
Back Button	Exit the menu or return to previous menu.
Focus Ring	Adjust the lens position at the optical axis of the thermal lens. Refer to <i>Focus Lens</i> .
Main Trigger	Pull the trigger to capture or scan the QR code. Hold the trigger to record videos.
Focus Trigger	Pull the trigger to enable laser assisted focus/auto focus function.

Caution

The laser radiation emitted from the device can cause eye injuries, burning of skin or inflammable substances. Before enabling the light supplement function, make sure no human or inflammable substances are in front of the laser lens.

Chapter 2 Preparation

2.1 Charge Device



Caution

The built-in cell battery that powers the real time clock (RTC) of the device may drain during longtime transportation or storage. It is recommended to recharge the RTC battery for the well-functioning of the device clock.

To fully charge the RTC battery, the following requirements should be met:

- The rechargeable lithium batteries should be installed on the device.
 - The device should keep working for more than 10 hours before shutting down.
-

2.1.1 Charge Device via Cable Interface

Before You Start

Please make sure the battery is installed before charging.

Steps

1. Open the top cover of the device.
 2. Plug the type-C male connector of the charging cable to the device and the other type-A connector to power adapter.
-



Note

The power delivered by the charger must be between min 10 Watts required by the radio equipment, and max 10 Watts in order to achieve the maximum charging speed.

2.1.2 Charge Device via Charging Base

Steps



Note

Please charge the device with the cable and power adapter supplied by the manufacturer (or according to the input voltage from the specifications).

1. Hold the device, and press both battery lock catches of the device.

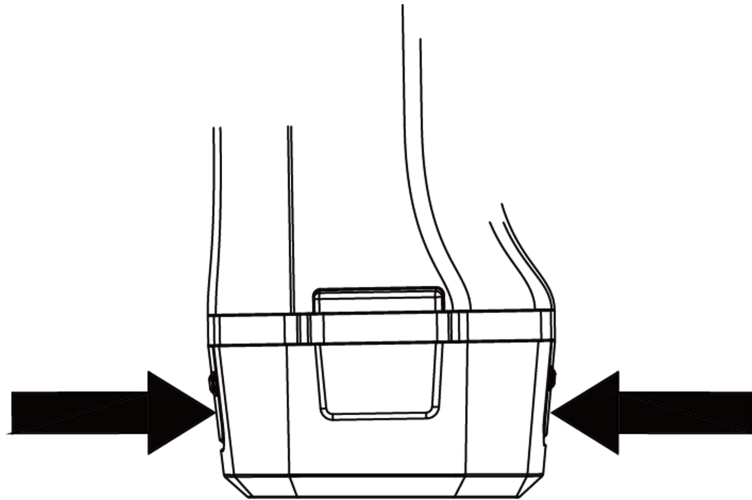


Figure 2-1 Remove Battery Base

2. Hold the lock catches, and draw the battery base to take out the battery.
3. Insert the battery into the charging base. You can see the charging status via the pilot lamp on the charging base.

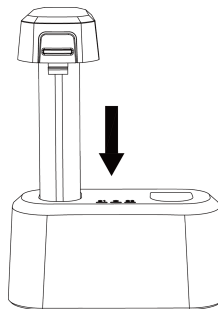


Figure 2-2 Charge Battery

4. When the battery is fully charged, draw the battery from the charging base.
5. Insert battery into the device.

2.2 Mount Hand Strap

The upper part of the hand strap is attached to the camera by a buckle. There are two buckles on both sides of the camera. The lower part of the hand strap is threaded through the hole at the base of the camera.

Steps

1. Insert the upper part of the hand strap into the buckle.

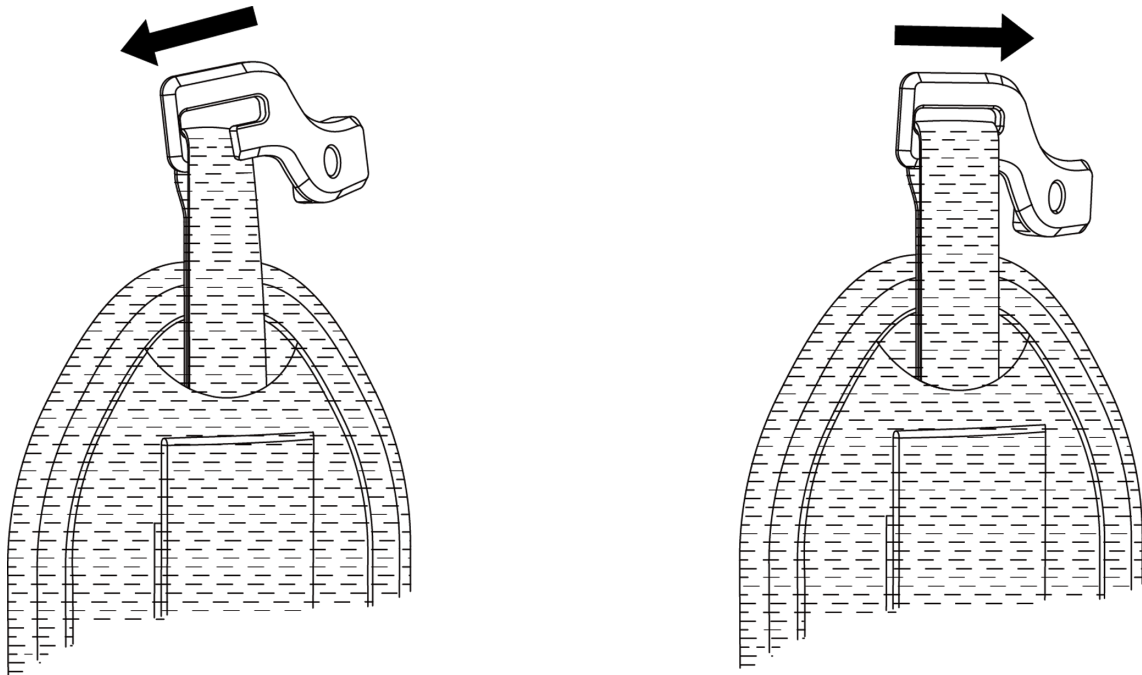


Figure 2-3 Insert Upper Part of Hand Strap

2. Fit the buckle on the device and tighten the screw with the supplied wrench.
3. Thread the lower part of the hand strap through the hole at the base of the device. Secure the hand strap with the hook-and-loop fastener.

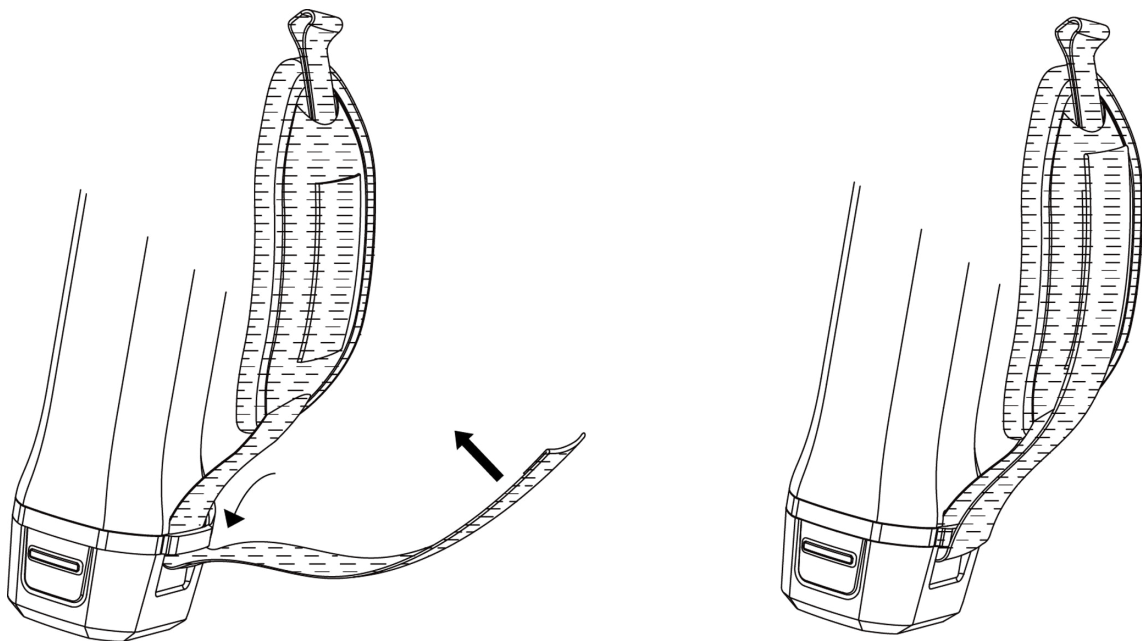


Figure 2-4 Secure Lower Part of Hand Strap

2.3 Mount Protective Cover

Attach the protective cover when the device is not in use.

Steps

1. Align the threaded hole of the device with the mounting hole of the lens cover.
2. Insert the screw, and rotate it clockwise to fix the lens cover.

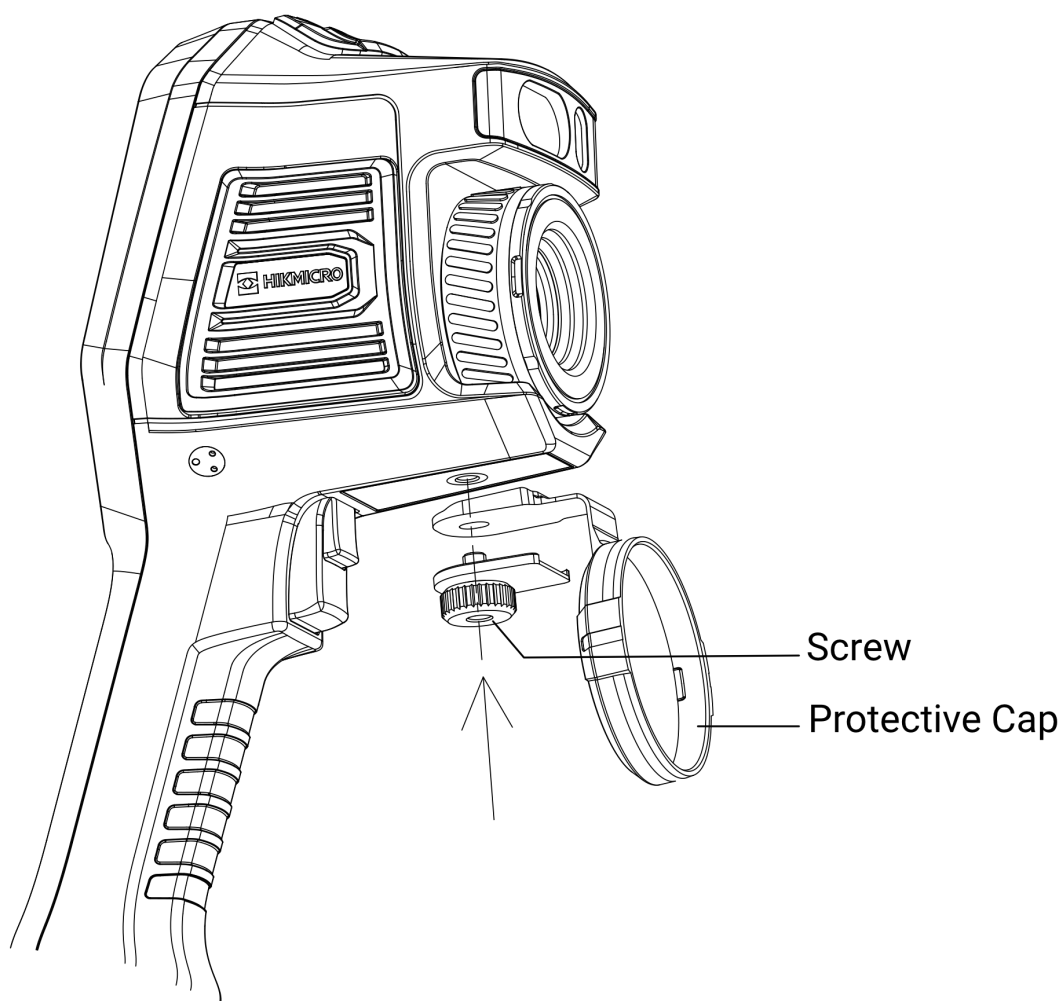


Figure 2-5 Fix Protective Cover

2.4 (Optional) Mount Interchangeable Lens

An interchangeable lens is an additional thermal lens that can be mounted to the device to change the original focal length to different ranges, so as to obtain different FOVs and scene scopes.

Before You Start

- Purchase a suitable interchange lens recommended by the device manufacturer.
- The device pops up a window to show the lens information or the calibration program when detecting a mounted lens.

Steps

1. Turn the decorative ring anticlockwise to remove it.

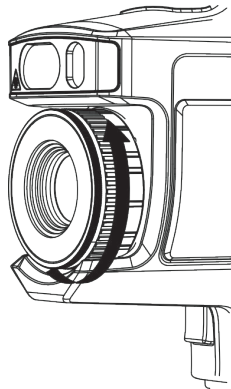


Figure 2-6 Rotate the Decorative Ring

2. Align the two dots on the interchangeable lens and the device.

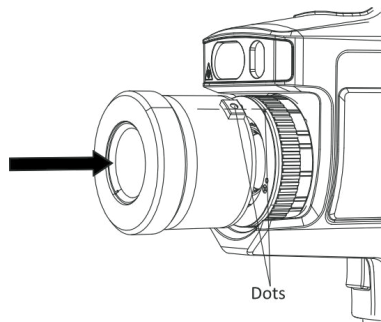


Figure 2-7 Align the Dots

Note

For some models, which Aperture Diaphragm is included in the package, make sure to mount Aperture Diaphragm before temperature measurement for the target between 300 °C ~ 2000 °C temperature range.

3. Rotate the interchangeable lens clockwise to fix it.

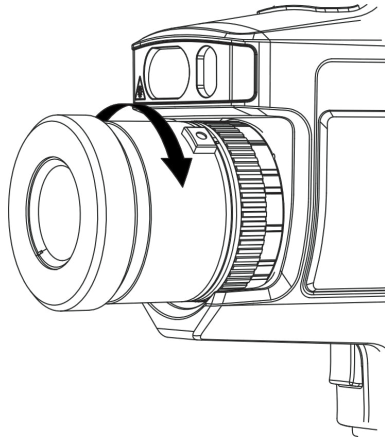


Figure 2-8 Mount the Lens

4. Optional: Rotate the interchangeable lens anticlockwise to dismount it.

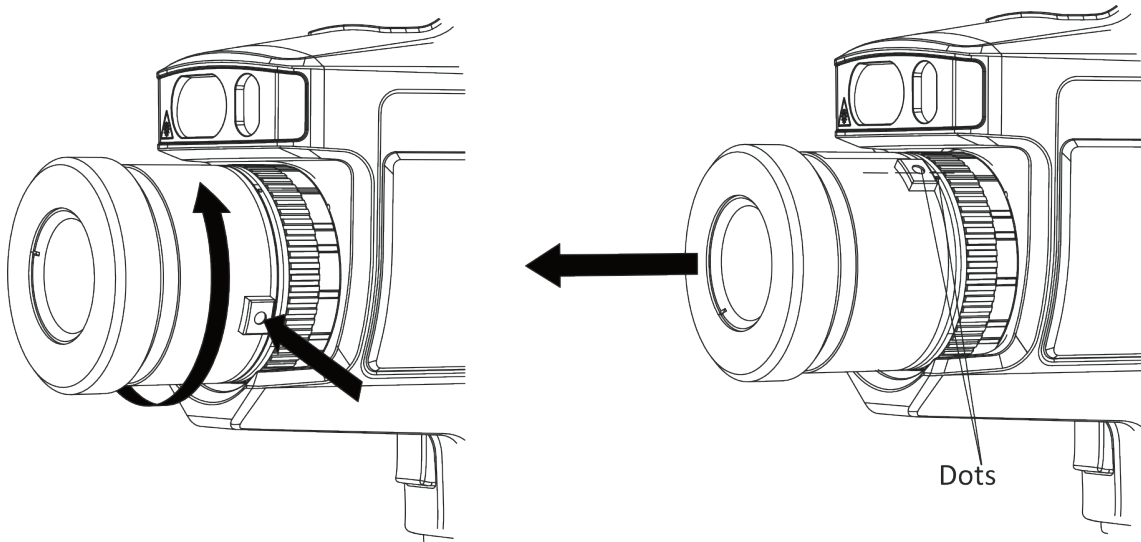


Figure 2-9 Dismount the Lens

Note

When a new interchangeable lens is mounted on the device, it takes about 2 minutes to achieve accurate temperature measurement. Before that, ~ is added before the temperature value. ~ disappears after the device can accurately measure the temperature.

What to do next

Align visual image with thermal image of the observed target until they are almost overlaid (only some models are supported). See *(Optional) Calibrate Interchangeable Lens* for instructions.

2.4.1 (Optional) Calibrate Interchangeable Lens

This part introduces how to calibrate a newly mounted interchangeable lens, subject to your device (only some models are supported).

Before You Start

- Avoid strong light (for example, sun light and white light source) when calibrating the lens. It is recommended to calibrate the lens indoor and with no strong light around.
- Place the target plate on a flat surface with the "TARGET" facing the lens.
- Power on the target plate to heat it (12 VDC).
- Start the calibration when the temperature of the plate rises (about 1 minute later after powering on the plate).

Steps

1. Power on the handheld camera.
2. Follow the pop up interactive instructions to start the calibration.

Note

The instruction window pops up immediately after mounting the lens. If you accidentally exit the calibration program, go to **Settings > Capture Settings > Calibrate for Interchangeable Lens** to enter again.

3. Hold the camera and aim the lens at the target plate. Adjust the distance to the target according to device prompts.

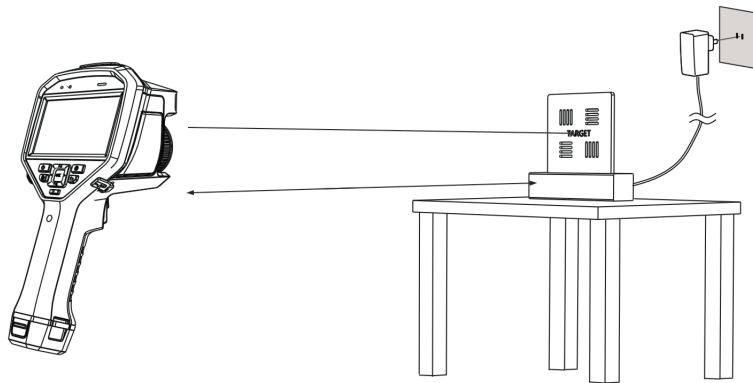
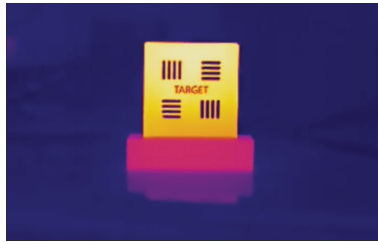


Figure 2-10 Aim at the Target Plate

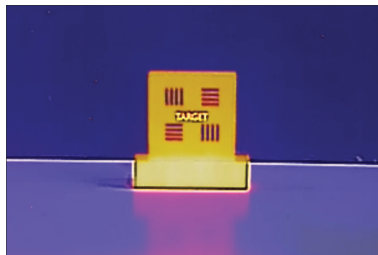
4. Press **OK** , and the camera emits a beam of red laser.
5. Slightly adjust the camera position to aim the red laser dot at the "TARGET" character on the plate and keep still for measuring the distance.

Note

- If the measurement succeeds, the distance is displayed on the screen. If it fails, adjust the distance and try again.
 - It is recommended to use a tripod to fix the camera if keeping it still is difficult.
6. Use the left/right buttons or the focus ring to adjust the focus, and press  after the "TARGET" is clear (as shown in the following image).



7. Adjust the target's optical image with navigation buttons until it overlaps with the thermal image, and press . The well-overlapped image is shown as follows.



What to do next

After the lens is calibrated, you can check the lens information at **Settings > Device Settings > Device Information** and see the lens type (0.5×, 2×, etc.) on the observation interface.

2.5 Power On/Off

Power On

Remove the lens cover, and hold  for over three seconds to turn on the device. You can observe the target when the interface of the device is stable.

Note

It may take at least 30 s until the device is ready for using when you power on it.

Power Off

When the device is turned on, hold  for three seconds to power off the device.

2.5.1 Set Auto Power-off Duration

Go to **Settings > Device Settings > Auto Off** to set the automatic shutdown time for device as required.

2.6 Sleep and Wake

Sleep and wake function is used to save energy and increase battery time.

Sleep and Wake Manually

Press  to enter sleep mode and press it again to wake the device up.

Set Auto Sleep

In live view, press  to call the main menu. Go to **Settings > Device Settings > Auto Sleep** to set waiting time before auto sleep. When there is no button pressing or screen tapping operation on device for more than the set waiting time, device enters sleep mode automatically.

Press  to wake the device up.

Device Sleep, Scheduled Capture and Video Recording

When the device is recording a video clip or on scheduled capturing, auto sleep will not be triggered. However, press  will stop the video recording or scheduled capture and force the device into sleep mode.

2.7 Operation Method

The device supports both touch-screen control and button control.

Touch-screen control

Tap on the screen to set parameters and configurations.

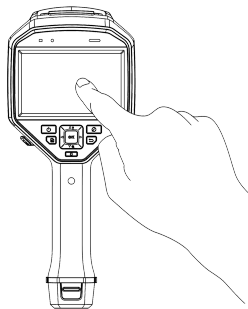


Figure 2-11 Touch-screen Control

Button control

Press the navigation buttons to set parameters and configurations.

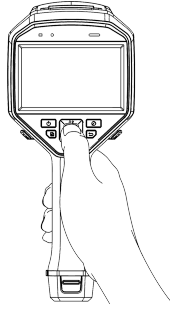


Figure 2-12 Button Control

- Press Δ , ∇ , $\triangleleft$, and $\triangleright$ to select parameters.
- Press $\triangleright$ to enter the submenu.
- Press $\triangleleft$ to return to the previous menu.
- Press $\odot$ to confirm.

2.8 Menu Description

Live View Interface

Device screen display the live view of thermal camera after starting-up.

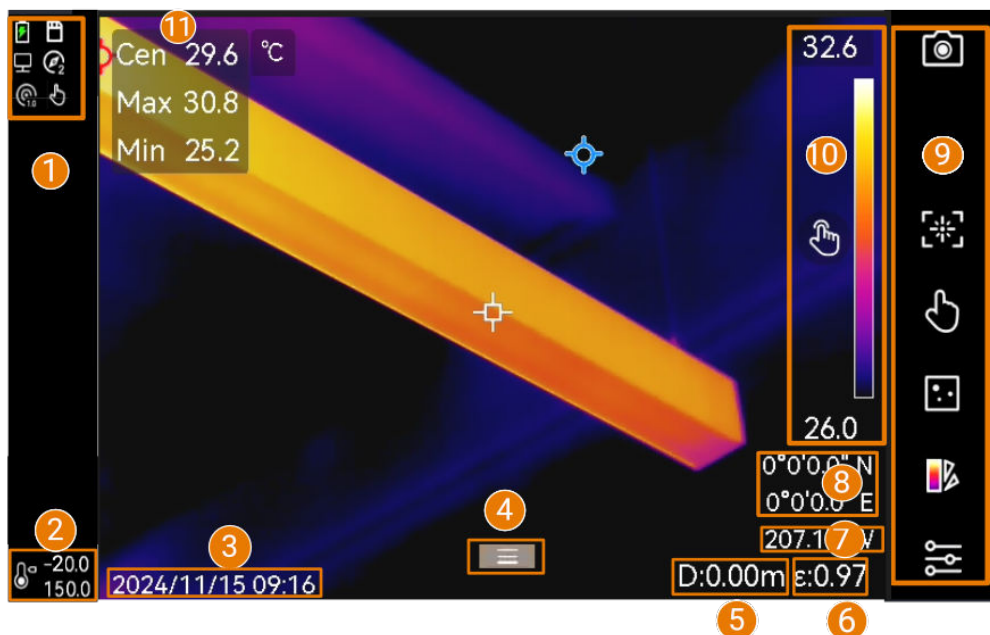


Figure 2-13 Live View

Table 2-1 Live View Interface Description

No.	Descriptions
1	Status bar, where device working status, such as, battery and connections, are displayed.
2	Select a temperature measurement range according to the temperature of your targets.
3	System date and time.
4	Main menu icon. Press  or tap  to call main menu.
5	Laser detection distance.
6	Emissivity of the target.
7	Compass.
8	GPS
9	Shortcut bar. Focus mode, level & span mode, display mode, palettes, capturing and recording, measurement settings support quick operation.
10	Palette bar and display temperature range. The upper and lower values of the palette bar represent the max. temperature and the min. temperature of the current display temperature range.  Note • If a "~" appears before a temperature value, it means that your device is not well prepared for accurate temperature measurement. Take target temperatures when the sign disappears. • It is available to show or hide the palettes bar in live view. Tap Local Settings > Display Settings > Temperature Scale .
11	Real-time temperature values of the target.

Table 2-2 The Description of Status Display

Status Display	Description
	Battery Status
	The device is connected to PC via Type-C cable.
	Wi-Fi is connected.
	Memory Card is inserted.

Status Display	Description
	Bluetooth is on.
	Interchangeable Lens is mounted on the device and the interchangeable lens type is on the bottom right of the icon.
	The inspection data is transmitting to the device.
	Cast Screen is on.
	Compass is on. The number stands for the calibration level. Numbers smaller than 3 mean that the compass is not properly calibrated and the direction displayed might not be correct.

Table 2-3 Description of Shortcut Function

Icon	Description
	Tap to capture a snapshot, and hold to start recording. Tap  to stop recording.
	Tap to switch focus mode.
	Tap to switch manual and auto level & span.
	Tap to switch display mode.
	Tap to switch palettes.
	Tap to set temperature measurement parameters such as humidity, emissivity, distance, and temperature.

Main Menu

Supported operations in the main menu from left to right are settings, local file browsing and managing, display mode configuration, temperature measurement, palettes changing, and level & span.



Figure 2-14 Main Menu

Swipe-down Menu

In live view interface, swipe on screen from upper to lower to call the swipe-down menu. With this menu, you can turn on/off device function, change display theme, and adjust screen brightness.

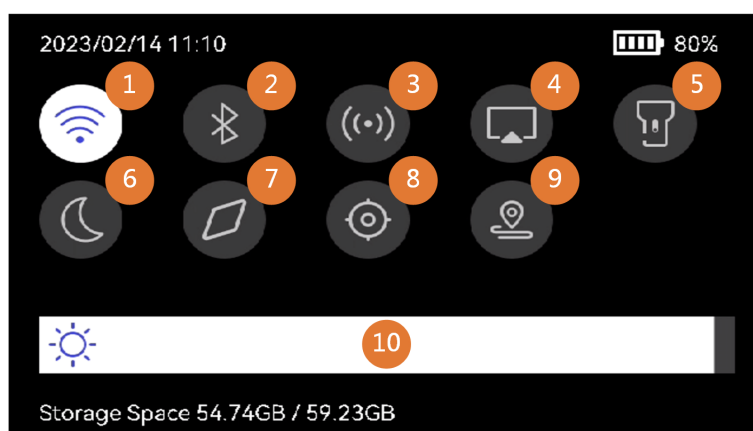


Figure 2-15 Swipe-down Menu

Table 2-4 Swipe-down Menu Description

No.	Descriptions
1	Tap once to turn on/off Wi-Fi. Tap and hold to enter Wi-Fi configuration interface. For Wi-Fi configuration, see <i>Connect Device via Wi-Fi</i> for instructions.
2	Tap once to turn on/off Bluetooth. Tap and hold to enter Bluetooth configuration interface. For Bluetooth configuration, see <i>Pair Bluetooth Devices</i> for instructions.
3	Tap once to turn on/off hotspot. Tap and hold to enter hotspot configuration interface. For hotspot configuration, see <i>Connect Device via Hotspot</i> for instructions.
4	Turn on/off USB cast screen. See <i>Cast Device Screen to PC via USB Cable</i> for instructions.
5	Turn on/off LED light.
6	Switch themes, day and night are supported.
7	Turn on/off compass. For compass configuration and calibration, see <i>Direction Display</i> for instructions.  Note Supported by certain models.
8	Turn on/off geographic location display. See <i>Geographic Location Display</i> for instructions.

No.	Descriptions
	 Note Supported by certain models.
9	Enter/exit route inspection mode. For route instruction introduction and usage guide, see <i><u>Route Inspection</u></i> for more information.
10	Adjust screen brightness.

Chapter 3 Display Settings

Note

Your device will periodically perform a self-calibration to optimize image quality and measurement accuracy. In this process the image will pause briefly and you'll hear a "click" as a shutter moves in front of the detector. The self-calibration will be more frequent during start up or in very cold or hot environments. This is a normal part of operation to ensure optimum performance for your device.

3.1 Focus

Adjust the focusing to clearly display target objects before doing other operations, or it may affect the image display and temperature accuracy.

3.1.1 Focus Lens

Steps

1. Power on the device.
2. Aim the device lens to the appropriate scene.
3. Adjust the focus knob clockwise or anticlockwise, see figure below.

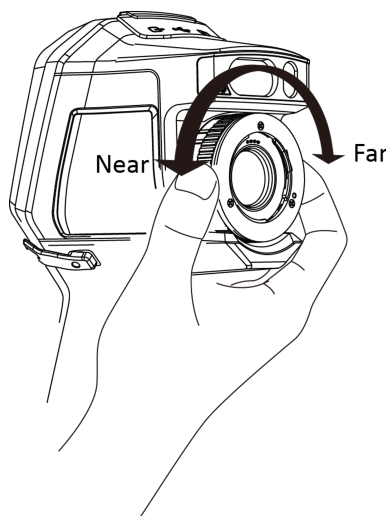


Figure 3-1 Focus Lens

Note

DO NOT touch the lens to avoid affecting the display effect.

3.1.2 Laser Assisted Focus

Aim the laser at the target and the device focuses automatically.

Before You Start

- It is recommended to use this function in a non-glare environment, such as indoor environment.
- The target should have good light reflection, such as white paper and cable.

Steps

1. Enable **Laser Assisted Focus** by the following ways:
 - Select , and go to **Capture Settings > Focus > Thermal Focus Mode** to enable **Laser Assisted Focus**.
 - In live view, tap the focus shortcut key in shortcut bar and switch to **Laser Assisted Focus** .
 2. In live view, aim the image center at the target and hold the **Focus Trigger**.
 3. When you see a red dot displayed in the image center and a laser dot at the target, release the trigger to start focusing automatically.
-



Warning

The laser radiation emitted from the device can cause eye injuries, burning of skin or inflammable substances. Prevent eyes from direct laser. Before enabling the function, make sure no human or inflammable substances are in front of the laser lens.

4. **Optional:** If the focusing effect is not satisfactory, slightly adjust the focus ring for better image.

3.1.3 Auto Focus

The device focuses automatically in current scene by comparing the brightness, contrast, etc. In this mode, you can pull the trigger or touch the screen to focus.

You can enable **Auto Focus** by the following ways:

- Go to **Settings > Capture Settings > Focus > Thermal Focus Mode** to enable **Auto Focus**.
- In live view, tap the focus shortcut key on the right and switch it to **Auto Focus** .

In live view, aim the image center at the target and pull the focus trigger once. The device adjusts its focus on targets in the image center.

If you want to switch the focus to other objects, tap the desired screen area to adjust the focus.

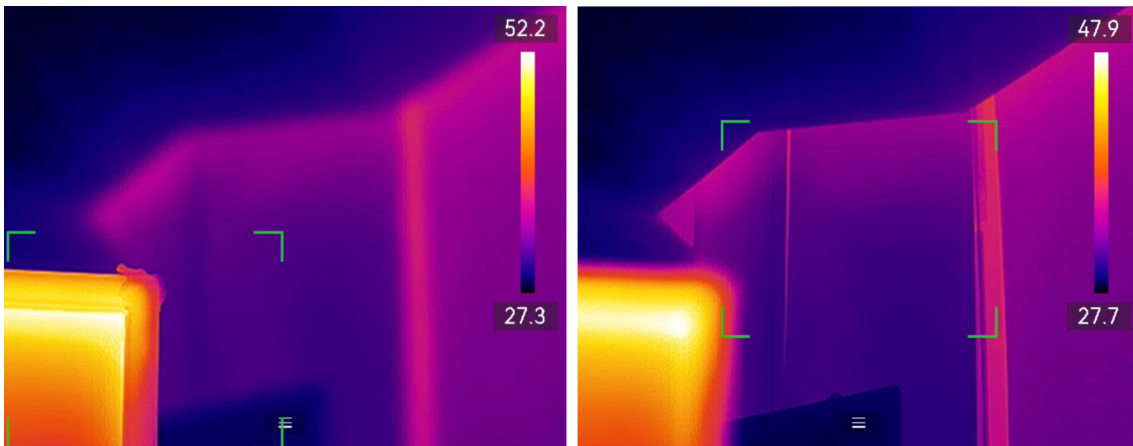


Figure 3-2 Switching Focus

Note

- DO NOT adjust the focus ring when the device is auto focusing, otherwise it will interrupt the auto focusing process.
 - If the target is not clearly focused in this mode, adjust the focus ring to fine-tune the image.
-

3.1.4 Continuous Autofocus

In **Continuous Autofocus** mode, the device focuses on the target automatically to make the scene clear. Use this mode when the device is stationary.

Caution

Turn off **Continuous Autofocus** when the device is moving, or it may affect the device function.

You can enable **Continuous Autofocus** by the following ways:

- Go to **Settings > Capture Settings > Focus > Thermal Focus Mode** to enable **Continuous Autofocus**.
- In live view, tap the focus shortcut key in shortcut bar and switch it to **Continuous Autofocus** .

Aim the device at the target, and the device focuses on the objects in image center automatically.

Note

Focus ring adjustment does not take effect in this mode.

3.2 Set Screen Brightness

The device supports auto or manual screen brightness adjustment.

Table 3-1 Screen Brightness Adjustment

Method	Operation
Manual	Go to Settings > Device Settings > Screen Brightness to adjust the screen brightness. Or tap  , and drag it to adjust the screen brightness.
Auto	Go to Settings > Device Settings > Screen Brightness to enable Auto . Devices adjust the screen brightness automatically when the ambient brightness changes.



Note

The auto screen brightness adjustment function is only supported by devices with light sensors. Please take the actual device for reference.

3.3 Set Display Mode

You can set the thermal/visual view of the device. **Thermal**, **Fusion**, **PIP**, **Visual**, and **Blending** are selectable.

Steps

1. Select  from the main menu.
2. Tap on the icons to select a display mode.



In **Thermal** mode, the device displays the thermal view.



In **Fusion** mode, the device displays the combined view of thermal channel and visual channel.

Parallax Correction adjusts the overlap effect at different distances. The images from the two channels overlap best at the set distance.



In **PIP** (Picture in Picture) mode, the device displays thermal view inside the visual view.



Note

Select **PIP**, and enter PIP setting interface.

- Adjust position: Tap the PIP view, and drag it to the target position on screen.
- Adjust size: Tap one of the PIP view corners, and drag it to adjust the size.



In **Visual** mode, the device displays the visual view.



In **Blending** mode, the device displays the mixture view of thermal and visual channels. Press navigation buttons to select the **Level**. The lower the value is, the denser the visual effect is.

3. Press to exit.

3.4 Set Palettes

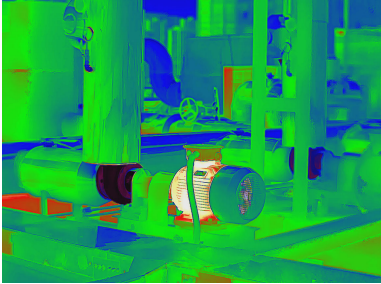
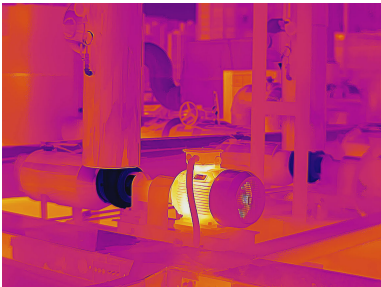
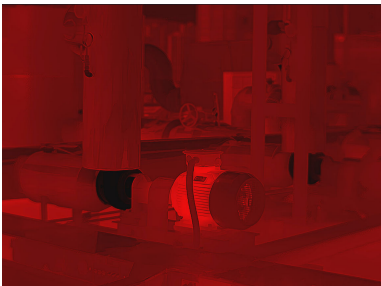
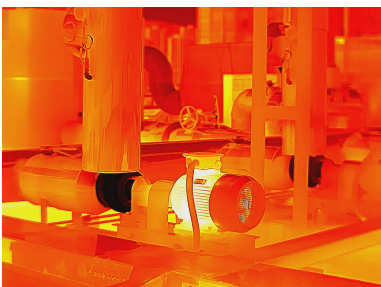
The palettes allow you to select the desired colors.

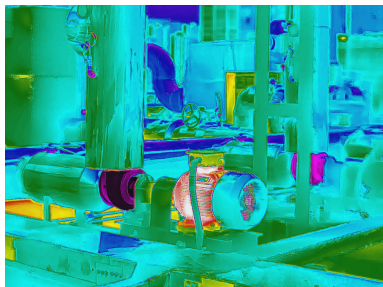
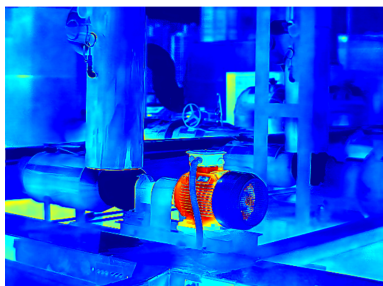
Steps

1. Select from the main menu.
2. Tap on the icons to select a palette type.

Table 3-2 Palettes Description

Palettes	Description	Example
White Hot	The hot part is light-colored in view.	
Black Hot	The hot part is black-colored in view.	

Palettes	Description	Example
Rainbow	The target displays multiple colors. It is suitable for scene without obvious temperature difference.	 A thermal image of a mechanical assembly using a rainbow color palette. The image shows a complex structure with various components, where different colors represent different temperature ranges. The background is predominantly green and blue, while the central components show more varied colors like yellow and red.
Ironbow	The target is colored as heated iron.	 A thermal image of the same mechanical assembly using an Ironbow color palette. The image is dominated by shades of red and orange, indicating a higher overall temperature range compared to the rainbow palette. The central components are a darker red, while the surrounding areas are a lighter orange.
Red Hot	The hot part is red-colored in view.	 A thermal image of the same mechanical assembly using a Red Hot color palette. The image is almost entirely red, with the central components appearing as a darker red. This palette is designed to highlight the hottest parts of the scene.
Fusion	The hot part is yellow-colored and the cold part is dark red-colored in view.	 A thermal image of the same mechanical assembly using a Fusion color palette. The image shows a mix of yellow and orange for the hotter parts, and dark red for the cooler parts. This palette is useful for distinguishing between different temperature levels within the scene.

Palettes	Description	Example
Rain	The hot part in the image is warm-colored, and the else is cool-colored.	
Blue Red	The hot part in the image is colored red, and the else is blue.	

3. Press  to exit the setting interface.

Note

You can also tap  in the shortcut bar in live view to change the palettes.

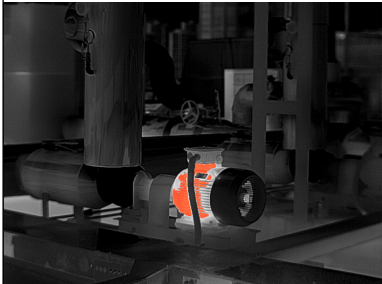
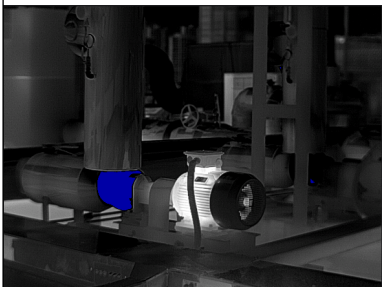
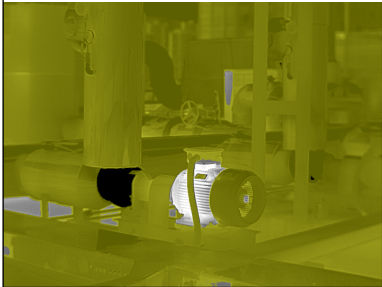
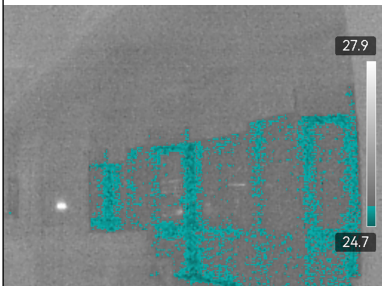
3.4.1 Set Alarm Mode Palettes

Alarm mode palettes allows to mark the targets of certain temperature range with a different color from the rest.

Steps

1. Select  from the main menu.
2. Tap the icons to select an alarm mode palette type.

Table 3-3 Icon Description

Icon	Alarm Mode	Description	Example
	Above Alarm	Set the alarm temperature, and the targets with the temperature higher than the set value are displayed in red.	
	Below Alarm	Set the alarm temperature, and targets with the temperature lower than the set value are displayed in blue.	
	Interval Alarm	Set the alarm temperature section (e.g., 90 °C to 150 °C), and targets with the temperature in the range are displayed in yellow.	
	Insulation Alarm	With user-input Indoor Temp. and Outdoor Temp., the device calculates the insulation level of room/building during detection. If suspected area with insulation level lower than the set value, the area is marked with cyan. In practice, the Insulation Level is recommended to be between 60 to 80. Larger number means higher insulation demand.	

Icon	Alarm Mode	Description	Example
		 Note Insulation detection should be conducted indoor.	

3. Set a temperature range.

- Press  and  to select between upper limit and lower limit. Press  and  to adjust the temperature.
- Tap on the screen to select an interest area. The device automatically adjusts the upper and lower temperature limit of the selected scene. Press  and  to fine-tune the temperature.

4. Press to exit.

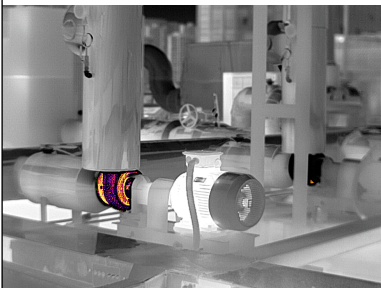
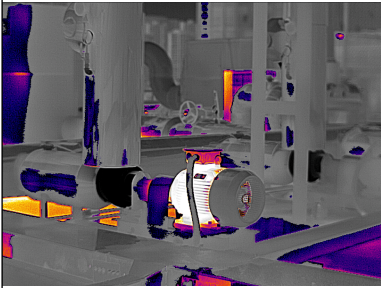
3.4.2 Set Focus Mode Palettes

Focus mode palettes allows to mark the targets of certain temperature range with fusion palettes and the others with white hot palettes.

Steps

1. Select **Palettes** from the main menu.
2. Tap the icons to select an alarm rule type.

Table 3-4 Icon Description

Icon	Palettes Mode	Description	Example
	Above Focus	Set the temperature threshold, and the targets with the temperature higher than the set value are displayed with fusion palettes.	
	Below Focus	Set the temperature threshold, and targets with the temperature lower than the set value are displayed with fusion palettes.	
	Interval Focus	Set the temperature range (e.g., 90 °C to 150 °C), and targets in the range are displayed with fusion palettes.	

3. Set a temperature range.

- Press Δ and ∇ to select between upper limit and lower limit. Press $\triangleleft$ and $\triangleright$ to adjust the temperature.
- Tap on the screen to select an interest area. The device automatically adjusts the upper and lower temperature limit of the selected scene. Press $\triangleleft$ and $\triangleright$ to fine-tune the temperature.

4. Press to exit.

3.5 Adjust Display Temperature Range

Set a temperature range for screen display and the palette only works for targets within the temperature range. You can adjust the temperature range.

Steps

1. Select an adjustment mode.
 - 1) In live view, press  to call the main menu.
 - 2) Tap .
 - 3) Choose **Auto**  or **Manual** .

2. Adjust the display temperature range.

Auto Adjustment	Select  . The device adjusts display temperature range according to the actual targets temperature automatically.
Manual Adjustment	There are two modes to manually adjust display temperature range. You can go to Settings > Temp Measurement Settings > Manual Level and Span Mode to choose the preferred mode. See <u><i>Level Only Adjustment in Manual Mode</i></u> and <u><i>Level or Span Adjustment in Manual Mode</i></u> for more instructions.

3. Optional: Tap **Image Mode** and **Palettes** icons to change the settings during level and span manual adjustment.

Note

In **Visual** display mode, **Level & Span** cannot be switched on using the shortcut key. In **Level & Span**, the size and position of PIP view are not configurable.

3.5.1 Level Only Adjustment in Manual Mode

Manually adjust the maximum temperature and the minimum temperature respectively to expand or reduce the temperature range.

Before You Start

Go to **Settings > Temp Measurement Settings > Manual Level and Span Mode** and enable **Level Only**.

Steps

1. In live view, press  to call the main menu.
2. Tap  to select **Manual** mode.
3. Tap on an interest area of the screen.

A circle is displayed around the area, and the temperature range readjusts to show as many details of the area as possible, according to the selected area.
4. Fine-tune the temperature range for display.
 - 1) Press  or , or tap on the value on screen to lock or unlock a value.
 - 2) Press  or , or scroll the adjustment wheel on the screen to fine-tune the maximum temperature and the minimum temperature respectively.



Figure 3-3 Level Only Adjustment

5. Press **OK** to confirm.

Note

In **Manual** level & span mode, press  on the left side of temperature scale to quickly adjust the temperature range.

3.5.2 Level or Span Adjustment in Manual Mode

Increase or decrease the individual values of both the maximum temperature and the minimum temperature while remaining the same temperature range. You can also expand or reduce the temperature range evenly.

Before You Start

Go to **Settings > Temp Measurement Settings > Manual Level and Span Mode** and enable **Level or Span**.

Steps

1. In live view, press **OK** to call the main menu.

2. Tap  to select **Manual** mode.

3. Tap on an interest area of the screen.

A circle is displayed around the area, and the temperature range readjusts to show as many details of the area as possible, according to the selected area.

4. Fine-tune the temperature range for display.

1) Press Δ or ∇ to increase or decrease the individual values of both maximum temperature and the minimum temperature while remaining the same temperature range.

2) Press $\triangleleft$ or $\triangleright$ to expand or reduce the temperature range evenly.

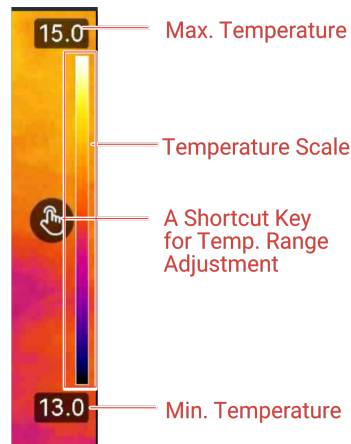


Figure 3-4 Level or Span Adjustment

5. Press **OK** to confirm.



Note

In **Manual** level & span mode, press  on the left side of temperature scale to quickly adjust the temperature range.

3.6 Adjust Digital Zoom

In the live view interface, press  to enter the digital zoom setting interface.

- Hold  or  to zoom in or zoom out continuously.

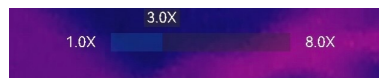


Figure 3-5 Adjust Zooming Ratio Continuously

- Press  or  to fine-tune the zooming ratio.



Figure 3-6 Fine-Tune Zooming Ratio

- Tap the zooming ratio slider, and drag it to the left or right to adjust zooming ratio.

3.7 Display OSD Info

Go to **Settings > Display Settings** to enable the information on-screen display.

Status Icon

The device status icons, for example, battery status, memory card, hotspot, etc.

Time and Date

Device time and date.

Parameters

Temperature measurement parameters, for example, target emissivity, temperature unit, etc.

Brand Logo

The brand logo is a manufacturer logo displayed on the upper right corner of the screen. You can turn it off if not needed.

Temperature Scale

Display the palettes bar and temperature range on the right side of the screen.

Chapter 4 Temperature Measurement

The temperature measurement function provides the real-time temperature of the scene and display it on the left of your screen.

When reading the measurement results, you may sometimes find certain signs, for example, "~", displaying in front of the values. The meaning of these signs are explained in the following table.

Table 4-1 Signs in Measurement Results

Sign	Explanation
~	If a target temperature slightly exceeds the measurement range, the device gives an approximate result with a "~" showing in front of the value. For example, if a result displays as "~ 55 °C", it means that the target temperature is around 55 °C.
< or >	If a target temperature exceeds the measurement range and the device fails to get even an imprecise value of the target, "<" or ">" displays in front of a fixed value indicating that temperature of the target is lower or higher than the value. For example, if a result displays as "< -30.0 °C", it means that the target temperature is lower than -30.0 °C. If a result displays as "> 580.0 °C", it means that the target temperature is higher than 580.0 °C



Note

Your device will periodically perform a self-calibration to optimize image quality and measurement accuracy. In this process the image will pause briefly and you'll hear a "click" as a shutter moves in front of the detector. The self-calibration will be more frequent during start up or in very cold or hot environments. This is a normal part of operation to ensure optimum performance for your device.

4.1 Set Measurement Parameters

You can set measurement parameters to improve the accuracy of temperature measurement.

Steps

1. Go to **Settings > Temp. Measurement Settings** .
2. Set **Temperature Range**, **Emissivity**, etc.

Temperature Range

Select a temperature measurement range according to the temperature of your targets.

If you are testing a target of unknown temperature range or targets of different supported ranges, it is recommended to set it as **Auto Switch** and the device will switch from the ranges automatically.

Emissivity

Set the emissivity of your target.

Refl. Temp.

Reflect Temperature. If any object (not the target) of high temperature is in the scene, and the target emissivity is low, set the reflection temperature as the high temperature to correct the temperature effect.

Ambient Temp.

The ambient temperature of the device.

Distance

The distance between the target and the device. You can customize the target distance or select the target distance as **Near**, **Middle**, or **Far**.

Humidity

Set the relative humidity of current environment.

External Optics Transmittance

Set the optics transmittance of external optical material (e.g.: germanium window) to improve the temperature measuring accuracy.

External Optics Temperature

Set temperature of the external optical material (e.g.: germanium window).

3. Return to previous menu to save the settings.



Note

You can go to **Settings > Device Settings > Device Initialization > Remove All Measurement Tools** to initialize the temperature measurement parameters.

4.1.1 Set Unit

Go to **Settings > Device Settings > Unit** to set the temperature unit and distance unit.

4.1.2 Set Color Distribution

Color distribution function provides different image display effects in auto level & span. Liner and histogram color distribution modes can be selected for different application scenes.

Before You Start

Select **Auto** in level & span.

Steps

1. Go to **Settings > Capture Settings > Color Distribution**.
2. Select a color distribution mode.
 - **Linear**: Linear mode is used to detect small high temperature targets in low temperature background. Linear color distribution enhances and displays more details of high temperature targets, which is good for checking small high temperature defective areas such as cable connectors.
 - **Histogram**: Histogram mode is used to detect temperature distribution in large areas. Histogram color distribution enhances high temperature targets and remains some details of low temperature objects in the area, which is good for discovering small low temperature targets such as cracks.
3. Return to previous menu to save the settings.



Note

This function is only supported in auto level & span.

Example

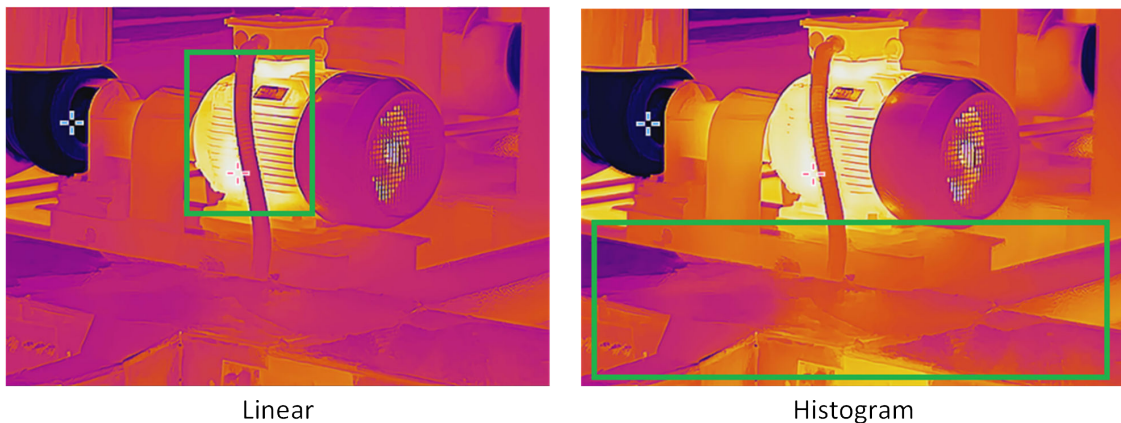


Figure 4-1 Color Distribution

4.2 Set Image Measurement

Device measures the temperature of the whole scene and can be managed to display the center, hot, and cold spot in the scene.

Press  to call the main menu and select  > . Select the desired spots to show their temperatures.

Table 4-2 Icon Description

Icon	Description
	Center spot of the scene (screen center). The temperature is displayed as Cen XX .
	Hot spot in the scene, which changes as the temperature or the scene changes. The temperature is displayed as Max XX .
	Cold spot in the scene, which changes as the temperature or the scene changes. The temperature is displayed as Min XX .



Figure 4-2 Image Measurements

Note

It is recommended to turn off **SmartTemp** via **Settings > Temp. Measurement Settings > SmartTemp** when the temperature results are not accurate for complex measurement scenarios. **SmartTemp** is turned on by default.

SmartTemp function is often applied in metrological verification. It can improve temperature measurement accuracy in the following scenarios:

- The target size is fixed, but the detection distance varies
- The detection distance is fixed, but the target size varies.

4.3 Set Measurement Tool

You can set temperature measurement parameters to improve the accuracy of temperature measurement.

Before You Start

Set parameters such as **Humidity**, **External Optics Transmittance** and **Reflection Temperature**. For detailed explanations, see [Set Measurement Parameters](#).

Steps

1. Press  to call the main menu.
2. Select  and press .
3. Select a type of temperature measurement tool
 - Custom Spot** For configuring custom spot tools, see [Measure by Custom Spot](#).
 - Line** For the configuring line tools, see [Measure by Line](#).
 - Rectangle** For the configuring rectangle tools, see [Measure by Rectangle](#).
 - Circle** For the configuring circle tools, see [Measure by Circle](#).
 - ΔT** For the configuring ΔT tools, see [Measure \$\Delta T\$ and \$\Delta T\$ Alarm](#).
4. Optional: Turn off **SmartTemp** via **Settings > Temp. Measurement Settings > SmartTemp**, if temperature results are not accurate for complex application scenarios or other factors.



Note

SmartTemp function is mostly applied in metrological verification. It can improve temperature measurement accuracy in the following scenarios:

- The target size is fixed, but the detection distance varies.
- The detection distance is fixed, but the target size varies.

SmartTemp is turned on by default.

What to do next

Set temperature alarm, then alarm actions such as audible warning and flashing alarm will be triggered when the tested temperature exceeds the set alarm value. See [Temperature Alarm](#).

4.3.1 Measure by Custom Spot

The device can detect the temperature of a custom spot.

Steps

1. Select .
2. Press  to add a custom spot.

3. Move the spot with the navigation buttons, or tap on the touch-screen to select a spot and move it.

4. Tap  to modify temperature measurement parameters.

Emissivity

Set the emissivity of your target.

Distance

Set the distance between the target and the device.

Temp.

Tap to display or hide the temperature measurement result.

5. Press .

Note

If the tool-specific emissivity and distance are set, the measurement is conducted based on the parameters. Otherwise, the parameters set from **Settings > Temp. Measurement Settings** are used for measurements.

The temperature of custom spot (e.g. P1) displays P1: XX.

6. Repeat the above steps to set other custom spots.

Note

- At most ten custom spots are supported.
 - Drag the spot list on the screen, or press navigation buttons to view the whole tool list.
-

7. **Optional:** Modify the set custom spot tools, hide or display the tools and measurement results, etc.



Tap to enter the editing interface and modify temperature measurement parameters such as emissivity and distance.



Tap to hide or display the tool and measurement results.



Tap to delete the tool.

8. Press  to save and exit.

4.3.2 Measure by Line

Steps

1. Select .

2. Press  to generate a default line.

Note

Only one line tool is supported.

3. Move the line to the desired position.

- Tap the line, and press the navigation buttons.
- Tap the line on touch-screen and drag to change its position.

4. Adjust the length of the line.
 - Tap the end of the line, and press navigation buttons to extend or shorten the line.
 - Tap and drag the end of the line to extend or shorten it.
5. Tap  to modify temperature measurement parameters.

Emissivity

Set the emissivity of your target.

Distance

Set the distance between the target and the device.

Max./Min./Average Temperature

Tap to enable the temperature types to display. The max. temperature, min. temperature, and average temperature of the line can be displayed on the left of the screen.

6. Press .

Note

If the tool-specific emissivity and distance are set, the measurement is conducted based on the parameters. Otherwise, the parameters set from **Settings > Temp. Measurement Settings** are used for measurements.

7. Modify the set line tool, hide or display the tool and measurement results, etc.



Tap to enter the editing interface and modify temperature measurement parameters such as emissivity and distance.



Tap to hide or display the tool and measurement results.



Tap to delete the tool.

8. Press  to save and exit.

4.3.3 Measure by Rectangle

Steps

1. Select .
2. Press  or tap  to generate a default rectangle.
3. Move the rectangle to the required position.
 - Tap the rectangle, and press navigation buttons to move the rectangle up/down/left/right.
 - Tap and drag the rectangle on touch-screen to move it to the required position.
4. Adjust the size of the rectangle.
 - Tap one corner of the rectangle, and press navigation buttons to enlarge or contract the rectangle.
 - Tap and drag the corner of the rectangle on touch-screen to enlarge or contract it.
5. Tap  to modify temperature measurement parameters.

Emissivity

Set the emissivity of your target.

Distance

Set the distance between the target and the device.

Max./Min./Average Temperature

Tap to enable the temperature types to display. The max. temperature, min. temperature, and average temperature of the rectangle area can be displayed on the left of the screen.

6. Press  to save the settings.



Note

If the tool-specific emissivity and distance are set, the measurement is conducted based on the parameters. Otherwise, the parameters set from **Settings > Measurement Settings** are used for measurements.

7. Repeat the above steps to set other rectangle tools.



Note

At most five rectangle tools are supported.

8. **Optional:** Modify the rectangle tools, hide or display the tools and measurement results, etc.



Tap to enter the editing interface and modify temperature measurement parameters such as emissivity and distance.



Tap to hide or display the tool and measurement results.



Tap to delete the tool.

9. Press  to save and exit.

4.3.4 Measure by Circle

Steps

1. Select .
2. Press  or tap  to generate a default circle.
3. Move the circle to the required position.
 - Tap the circle, and press navigation buttons to move the circle up/down/left/right.
 - Tap and drag the circle on touch-screen to move it to the required position.
4. Adjust the size of the circle.
 - Tap one point on the circle, and press navigation buttons to enlarge or contract the circle.
 - Tap and drag one point of the circle on touch-screen to enlarge or contract it.
5. Tap  to modify temperature measurement parameters.

Emissivity

Set the emissivity of your target.

Distance

Set the distance between the target and the device.

Max./Min./Average Temperature

Tap to enable the temperature types to display. The max. temperature, min. temperature, and average temperature of the circle area can be displayed on the left of the screen.

6. Press  to save the settings.



Note

If the tool-specific emissivity and distance are set, the measurement is conducted based on the parameters. Otherwise, the parameters set from **Settings > Temp. Measurement Settings** are used for measurements.

7. Repeat the above steps to set other rectangle tools.



Note

At most five circle tools are supported.

8. **Optional:** Modify the circle tools, hide or display the tools and measurement results, etc.



Tap to enter the editing interface and modify temperature measurement parameters such as emissivity and distance.



Tap to hide or display the tool and measurement results.



Tap to delete the tool.

9. Press  to save and exit.

4.4 Measure ΔT and ΔT Alarm

By comparing the temperature difference (ΔT) between measurement tools, or between a measurement tool and a fixed temperature, device can recognize temperature exception more accurately and rapidly. This function is commonly applied to measure temperature-sensitive targets such as current transformers.

Before You Start

Configure at least one temperature measurement tool.

- For configuring custom spot tools, see *Measure by Custom Spot*.
- For the configuring line tools, see *Measure by Line*.
- For the configuring rectangle tools, see *Measure by Rectangle*.
- For the configuring circle tools, see *Measure by Circle*.

Steps

1. Select .
2. Add a ΔT tool.
 - 1) Input a tool name for the ΔT tool in **Name of Tool**.
 - 2) Select **Compared Object**.

Note

You can compare the temperature difference between different or the same measurement tools, between a measurement tool and a number, etc. If you select **Number** as a compared object, input the value manually.

3) Set Alarming ΔT .

When the detected ΔT is greater than the set alarming ΔT , device triggers alarms.

4) Tap **OK** to save the settings.

3. Optional: Repeat above steps to set other ΔT tools.

4. Optional: Modify the ΔT tools, hide or display the tools and measurement results, etc.



Tap to enter the editing interface and modify ΔT tool parameters such as emissivity and distance.



Tap to hide or display the ΔT tool and measurement results.



Tap to delete the ΔT tool.

5. Press to save and exit.

6. Enable ΔT Alarm.

1) Go to **Settings > Temp Measurement Settings > Alarm Settings** .

2) Tap to enable ΔT Alarm.

Note

If you do not enable ΔT Alarm, the alarm linkages also take effect, but the ΔT alarm information will not be uploaded to the center.

4.5 Temperature Alarm

When the temperature of targets triggers the set alarm, the device will perform configured actions, such as, flashing the rule frame, making an audible warning, or sending notification to the client software.

4.5.1 Set Alarms for Exceptional Temperatures

Alarm actions such as audible warning and flashing alarm are triggered when the tested temperature exceeds the set alarm value.

Steps

1. Go to **Settings > Temp Measurement Settings > Alarm Settings** .

2. Tap to enable **Temperature Alarm**.

3. Set the alarm parameters.

Note

Supported alarm linkages vary on different models. See the actual device for available options.

Alarm Threshold

When the tested temperature exceeds the threshold, the device sends alarm notification to the client software. It beeps if the audible warning is enabled. The rectangle flashes red if the rectangle tool is configured.

Alarm Linkage

- **Audible Warning:** The device beeps when target temperature exceeds the alarm threshold.
 - **Flashing Alarm:** The flash light flashes when target temperature exceeds the alarm threshold.
 - **Alarm Capture:** The device captures radiometric images when target temperature exceeds the alarm threshold.
 - **Min. Alarm Interval:** It controls the minimal time interval between two alarm information uploading. It helps reduce repeated and frequent information receiving on the part of app and client software.
-

Note

If you set rectangle and circle tools to measure temperature, the alarm threshold and linkage method settings only works in the measured areas. Otherwise, the parameters are valid for pixel-to-pixel temperature measurement (whole-screen temperature measurement).

4.6 Clear All Measurements

Tap  to clear all set temperature measurement tools.

Chapter 5 Condensation Alarm

Condensation alarm marks the surface where the relative humidity exceeds the set threshold.

Steps

1. Select **Palettes** from the main menu.
2. Tap on .
3. Set ambient temperature, air relative humidity and humidity threshold for the alarm.

Threshold

The surface humidity threshold. Anywhere with higher humidity in the scene is marked with green.

Relative Humidity

The relative humidity of the environment around the target. This parameter helps the device calculate target humidity more accurately.

Relative humidity changes as your location and weather condition change. Check and reset the parameter every time you use the function.

You can refer to the value of your weather APP.

Ambient Temp.

The ambient temperature of the target. This parameter helps the device calculate target humidity more accurately.

The ambient temperature changes as your location and weather condition change. Check and reset the parameter every time you use the function.

You can refer to the value of your weather APP.

4. Press **OK** to confirm the settings.

Chapter 6 Route Inspection

In certain situations that require temperature check for many inspect points, you can use the client software to create inspection routes that cover all the points and send a route inspection task to the device. After the device examines the temperatures of the inspect points, it uploads the results to the client software.

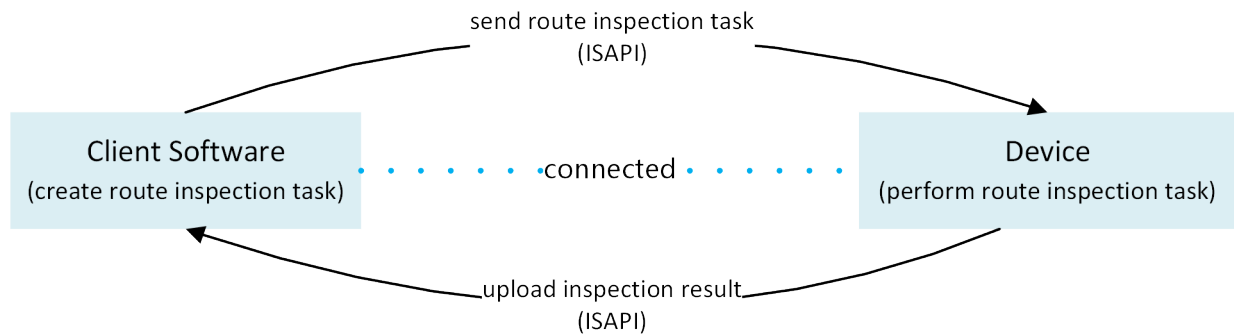


Figure 6-1 Route Inspection Work Flow

The device receives the tasks from and uploads the inspection results to the PC client software by its WLAN or Hotspot function.

6.1 Create Inspection Route and Send Task to Device

Create the inspection routes on HIKMICRO Inspector. The client should be connected to the device before sending the route inspection task.

Before You Start

Contact our technical support to get the HIKMICRO Inspector client software. Install the software to your PC.

The PC should support WLAN function.

Steps

1. Open HIKMICRO Inspector.
2. Create inspect points and routes. See the user manual of HIKMICRO Inspector for instructions.
3. Connect your device and PC to the same LAN. Available methods as below:
 - Connect your PC and your device to the same Wi-Fi network. For device Wi-Fi connection, go to **Settings > Connections > WLAN** to select and connect desired Wi-Fi network. See [*Connect Device via Wi-Fi*](#) for more instructions.
 - Connect your PC to the device hotspot. Turn on and set up device hotspot by **Settings > Connections > Hotspot**. See [*Connect Device via Hotspot*](#) for more instructions.

4. Click **Device Management** to add your device into the client. See the user manual of HIKMICRO Inspector for instructions.
5. Go to **Task Management > Route Management** to select a route and click **Apply to Device**.

What to do next

Check your device to see if the task is successfully received.

6.2 Perform Route Inspection

After receiving inspection tasks from the PC client, you can hold the device and check the inspect points on the route. Upload the results when the inspection is finished.

Before You Start

- Make sure your device has a memory card installed. See *Appearance* for instructions.
- Connect the device to the PC client, and make sure that your device has received inspection tasks from the PC client. See the user manual of HIKMICRO Inspector for instructions of applying inspection task to the device.
Use HIKMICRO Inspector v1.2.0.100 or newer versions to acquire full product functionality. Otherwise, operations mentioned below may not be available. Contact our technical support to get the software.

Steps

1. Enter inspection mode to start.

Enter the mode by one of the following ways:

- Tap  on the swipe-down menu to enter the inspection route mode.
- Press  to call the menu, and go to **Settings > Device Settings > Inspection Route Mode** to enable the function.



Note

When in the inspection route mode, the device files are not accessible.

2. Select an inspection route task.
 - In live view, press  to call the main menu, and select  to enter inspection task list.
 - In live view, press  to enter inspection task list.



Figure 6-2 Inspection Task List

3. Select a task and press  to switch to the task.

Note

The font of task in progress is blue on the list.

4. Browse the inspect points and check the inspection requirements for each point.

1) Press  to enter the task interface.

2) Press  and  to select an inspect point and check the point details.

- Before inspecting points, check the point reference images (labeled as No. 4 in figure below) to confirm the image requirements and amount of capturing.
- Check the point parameters (labeled as No. 6 in figure below) to see if the point requires QR code scanning or not. If **Scanning Required** is **Required**, then you should scan the QR code to check in before capturing point images.
- Check diagnostic method of the point (labeled as No. 7 in figure below). If it is an auto-diagnosed point, it shows the diagnostic standard. If it is a manual diagnosed point, it shows diagnosis options.

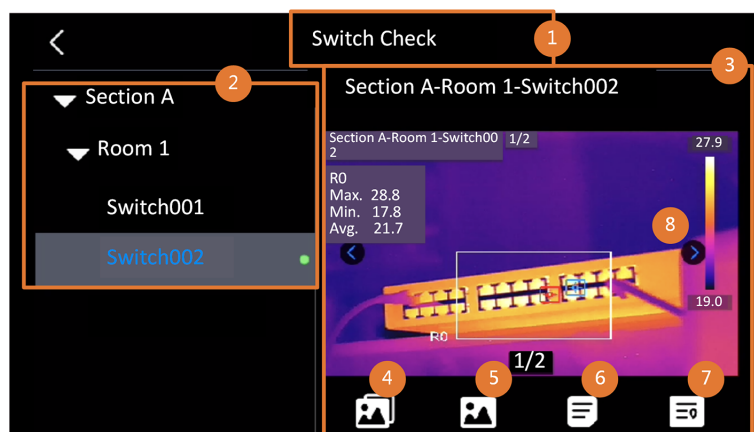


Figure 6-3 Point Details

Table 6-1 Inspect Point Details

No.	Descriptions
1	Inspection task name.
2	Inspect point list. Press Δ and ∇ to select an inspect point and check the point details.
3	Display inspect point details.
4	Point reference images. They show the parts and angles of targets required for inspection. Capture inspection images as the reference images show. There may be several parts or angles should be inspected. Tap the left and right arrow (labeled as No. 8 in figure above) to browse all reference images.
5	Tap to browse saved inspection captures. Tap the left and right arrow (labeled as No. 8 in figure above) to switch captured images.
6	Tap to check the parameters of the selected point.
7	Check diagnostic information of the point.
8	Tap to switch images.

5. Inspect one point.

- 1) Press  and return to live view.
- 2) **Optional:** Move to an inspect point and aim the lens to the QR code and pull **Main Trigger** to scan and read the code.
- 3) Pull **Main Trigger** to capture inspect point images one by one according to the reference images until all required parts and angles of the point are captured.
- 4) After capturing the last required image, mark the diagnosis result.



Note

For auto-diagnosed points, device marks the result according to the predefined diagnosis standards. For points that need manual diagnosis, choose a result option after last capture.

6. After inspection of one point, device switches to the next point automatically. Press $\triangleleft$ and $\triangleright$ to switch points.

7. Repeat above steps to complete inspection and diagnosis of all points.

A completed task has  shown before the task name in the list.

What to do next

- You can delete inspection tasks by selecting a task and tapping .
- Upload the results to the PC client after finishing the route inspection. See the user manual of HIKMICRO Inspector for instructions.

6.3 Upload Inspection Result and View Report

Upload the inspection results to the client software for central management and report generation.

Before You Start

Connect your device with the PC that has the client software installed. See the step of device connection in [Create Inspection Route and Send Task to Device](#) for instructions.

Steps

1. Open HIKMICRO Inspector.
2. Click  and **Task Management** and check desired tasks.
3. Click **Read Inspection Result** to download the results from the device.

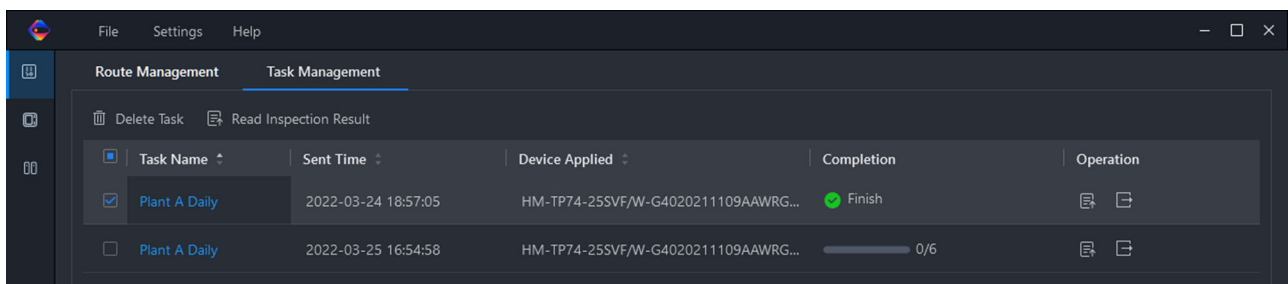


Figure 6-4 Task Management

The task status is shown in **Completion**.

4. Click on a finished task name to show result details.

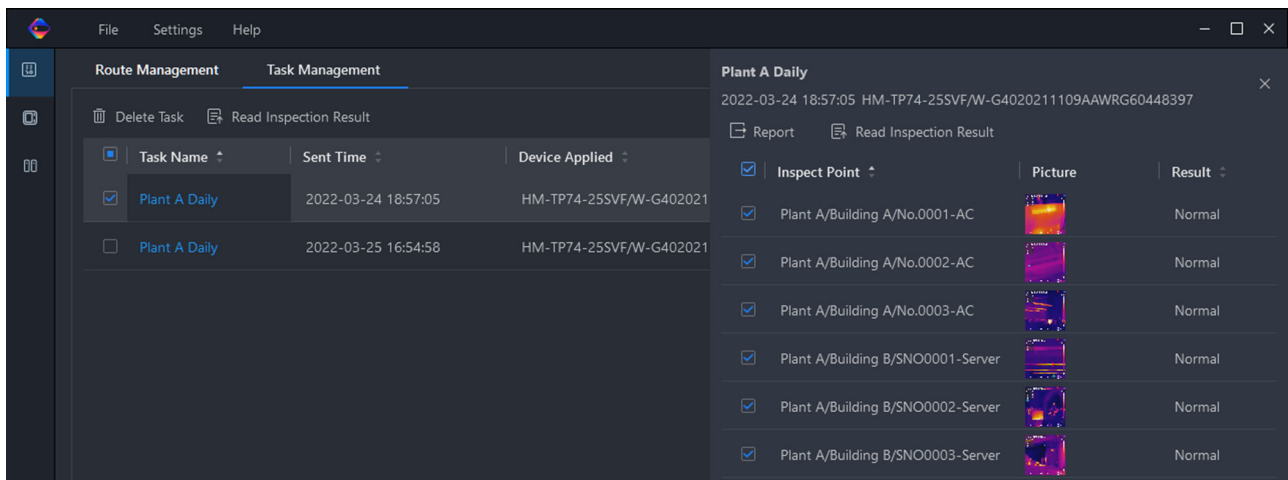


Figure 6-5 Inspection Results

5. **Optional:** Check a task or the desired inspect points and click **Report** for further analysis and report generation in HIKMICRO Analyzer.

Note

- HIKMICRO Analyzer should be installed in your PC. Go to <https://www.hikmicrotech.com/en/industrial-products/hikmicro-analyzer-software/> to download the software and obtain more instructions.
- Please keep HIKMICRO Analyzer up-to-date for the best compatibility and user experience.

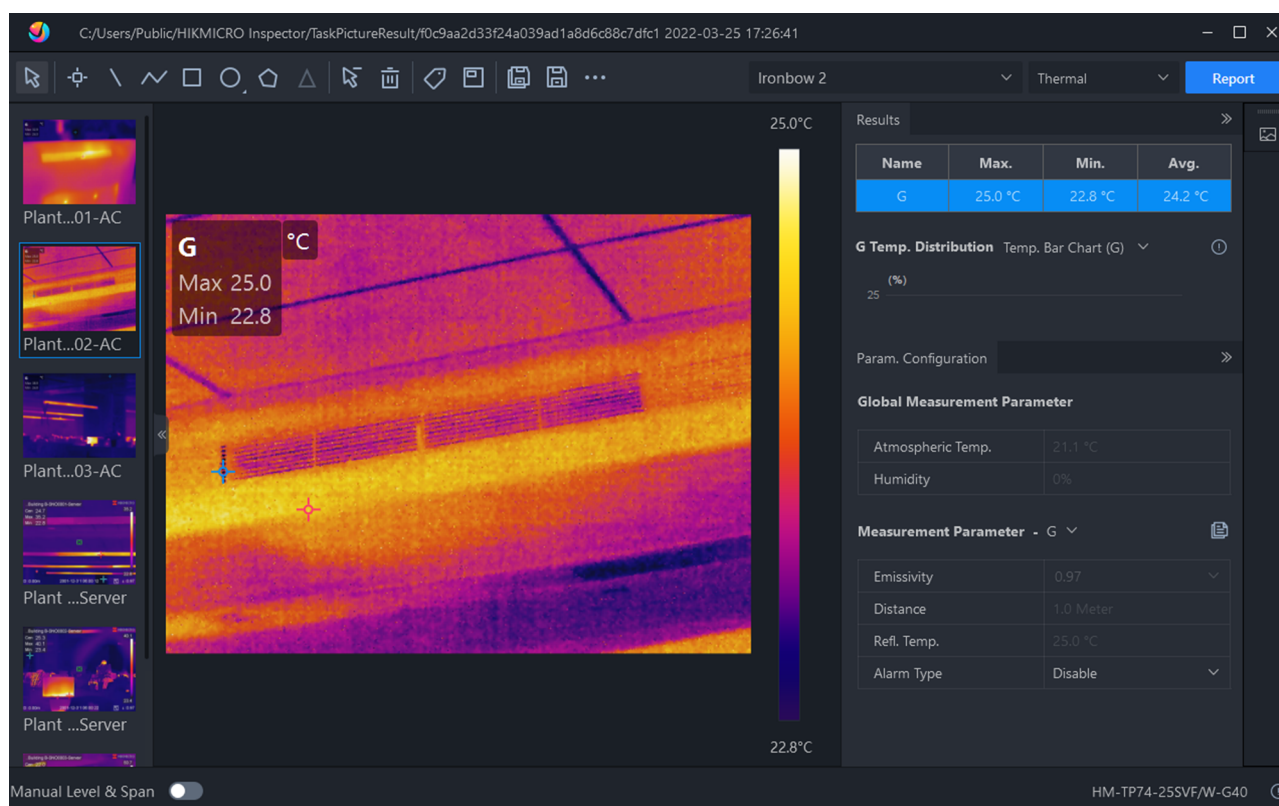


Figure 6-6 Analysis in HIKMICRO Analyzer

Chapter 7 Picture and Video

Insert memory card into the device, and then you can record videos, capture images, and mark and save important data.

Note

- Device does not support capturing or recording when the menu is shown.
 - When the device is connected to your PC, it does not support capturing or recording.
 - For a new memory card, go to **Settings > Device Settings > Device Initialization** to initialize it before using.
-

7.1 Capture Picture

Operate the device to capture and save the images to **Albums**.

Before You Start

Make sure that a working memory card is mounted in your device. See [Appearance](#) to locate the memory card slot of your device.

Steps

1. Set a capture mode and pull **Main Trigger** or tap  in live view interface to capture images.

There are 2 modes available. Each mode requires different operations.

- 1) Go to **Settings > Capture Settings > Capture Mode**.
- 2) Select a mode.

Capture One Image

Pull **Main Trigger** once to capture one image.

Scheduled Capture

Set **Interval** and **Number** for scheduled capture after select this mode.

Pull **Main Trigger** in live view, and the device captures images according to the set interval and number. Pull **Main Trigger** again or press  to stop capturing.

- 3) Press  to return to the live view interface.
- 4) Aim the lens to your target and pull **Main Trigger** to capture images.
 - Capture One Image: If **Edit before Saving** is NOT enabled (**Settings > Capture Settings**), the live image freezes and is saved in the default saving album. If enabled, the device enters the image editing interface.

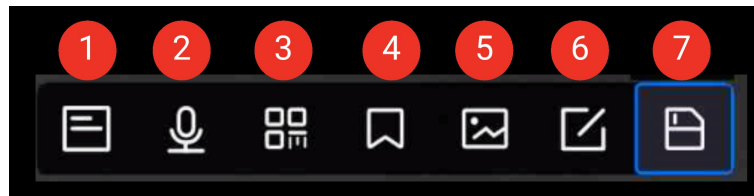


Figure 7-1 Editing Image Before Saving

Table 7-1 Editing Options

No.	Descriptions
1	Text Note Select text note and enter the editing page. Tap on screen to input content and press OK to save.
2	Voice Note - Select voice note and enter voice recording page. - Press OK or tap  to start recording. Press OK or tap screen to stop recording. - You can tap to play the recording. If the voice note is unsatisfactory, tap to delete it. Repeat above steps to record again. - Press  to exit.
3	Scan QR Code - Select QR code and the device enters the scanning mode. - Aim the scanning frame at a QR code. Device reads the code and save the code information. - If the scanning fails, you can enter the code information using on-screen keyboard according to the prompt.
4	Tag Note. Set Tag Note to add text for captured pictures. It is a prerequisite to import a template first. Please see <i><u>Import and Manage Tag Note Templates</u></i> for more details. - Select Tag Note. - Select a tag and enter the tag settings. - Select at least 1 tag, and press OK to save the settings. - Optional: Press navigation buttons to switch between different tags, and press OK to save the settings.
5	Picture Note. Add visual image notes for captured radiometric images: - Select Picture Note. - Press OK to enter the interface for capturing visual picture notes. - Aim the lens at the target, and release the main trigger once to capture a visual image.

No.	Descriptions
	d. Press OK to save captured visual images to the local album. e. Repeat step 3 and step 4 to add the next two pictures.  Note No more than 3 pictures are supported. The number of visual images will be displayed on the top of the Picture Note interface during taking the pictures. f. Optional: Press  to save a visual image to Albums, and go back to image edition interface.
6	Editing thermal parameters. Modify the image display mode, measurement parameters and tools, palettes, and level & span modes. Optional: If you need a PDF report of the file, tap  on the upper right corner of the screen. Input Report Name and Thermographer, and tap  to generate the report.  Note The PDF reports cannot be viewed on local device. Generated reports are saved under the same path of the memory card as the image files. When finishing all operations, tap  to save the change and exit the editing interface.
7	After all information added to the image, select Save to exit.

- Scheduled Capture: A counter displayed in top of the screen shows the captured snapshots.

2. Optional: You can set more capture settings as demanded.

Table 7-2 More Optional Capture Settings

Objective	Settings
Save an additional visual image together with the thermal image.	Go to Settings > Capture Settings . Enable Save Visual Image and set Visual Image Resolution.  Note If the targets are in poor light condition, enable Flashlight. The device turns on the flashlight when capturing images.
Set the naming rule for images.	• Filename Header: Filename header is configurable.

Objective	Settings
	Go to Settings > Capture Settings > Filename Header to set filename header. • File Naming: The files can be named after Time Stamp (filename header + saving time) or Numbering (filename header + sequence number). Go to Settings > Capture Settings > File Naming to set file naming.  Note • Time Stamp is the device system time when the saving occurs. • When using Numbering, the latest file cannot be saved when the sequence number is up to 99999. Remove the latest files in the album or change file naming to save new files.
View clear thermal image on high resolution screen.	Go to Settings > Capture Settings . Enable SuperIR before capturing. Resolution of captured images with SuperIR is about 4 times as the original one.

What to do next

- Press  to enter albums to view and manage files and albums. See [Manage Albums](#) and [Manage Files](#) for operation instructions.
- To edit saved images, see [Edit Images](#) for operation instructions.
- You can connect your device to PC to export local files in albums for further use. See [Export Files to PC](#) .

7.2 Record Video

Before You Start

A memory card should be mounted for video storage.

Steps

1. **Optional:** Adjust video type and frame rate.

Table 7-3 Video Type and Frame Rate

Parameter	Description
Video Type	Radiometric Video Radiometric data is attached in videos of this format. They can only be played and further analyzed with HIKMICRO Analyzer.

Parameter	Description
	 Note When the storage space is smaller than 500 MB, radiometric video recording is not allowed. Accidentally stopped recordings are not saved. MP4 Recorded videos are saved in .mp4 format. These video clips can be played on local device, and any player that support this format. HIKMICRO Analyzer does not support playing this video format..
Frame Rate	Higher frame rate offers a smoother video with more details for watching especially when motion occurs. But higher frame rate also means bigger video size which consumes more storage space.

- 1) Press  , and go to **Settings > Capture Settings > Frame Rate Configuration** to enable frame rate configuration.
- 2) Go to **Settings > Capture Settings > Video Type** to set saving video format and the **Frame Rate**.

 Note

- Frame rate configuration is not supported by certain models, see your actual product for reference.
- The frame rate is adjustable only when **Frame Rate Configuration** is enabled.
- When **Frame Rate Configuration** is enabled, the camera's visual channel is turned off. Therefore, you cannot change display mode or save the corresponding visual image during capture.
- Video type configuration is supported by certain models of this series. MP4 video type is adopted for the models of no such configuration option.

- 3) Press  to return to live view interface.
2. In the live view interface, hold the trigger to start recording.

The recording signs for radiometric video and MP4 videos are different. When you see  00:00:28 , it is recording a MP4 video. When you see **hrv** in live view, it is recording a radiometric video

3. Pull the trigger again to stop recording. The video will be saved automatically and exit.

 Note

You can also press  or  to stop recording.

What to do next

Check the saved videos from  in menu mode. See [***View and Manage Local Files***](#) for more information.

7.3 View and Manage Local Files

Device captured images and videos are saved in local albums. You can create, delete, rename and set an album as the default saving album. For files, operations, such as browsing, moving and deleting, are available.

Steps

1. Enter albums.
 - In live view, press  to enter albums.
 - In live view, press  to call the main menu, and select  to enter albums.
2. To create, rename, delete and set an album as the default saving album, see ***Manage Albums*** for instructions.
3. For file operations, such as, moving or deleting a file, see ***Manage Files*** for instructions.
4. To modify an image, for example, editing the text or voice notes saved with the images, and changing the thermal parameters, see ***Edit Images*** for instructions.
5. Press  to exit.

7.3.1 Manage Albums

You can create several albums to manage captured images and video files on your device. Newly captured images and videos are saved in the **Default Saving Album** .

Steps

1. In live view, press  to enter albums.
2. Create an album.
 - 1) Tap  in upper right corner to add an album.
 - 2) Edit the album name.
 - 3) Press  to save the album.
3. Rename, delete or set an album as the default saving album.
 - 1) Select an album and press .
 - 2) Tap  in upper right corner of the screen.
 - 3) Select **Set as Default Saving Album**, **Rename** or **Delete** as required.

The album icon turns to  when it is set as the default saving album.

7.3.2 Manage Files

Several formats of image video files are supported by the device. For certain format file, you can edit the attached notes and modify thermal parameters on device. For all files, you can check their basic information, delete or move them among albums.

Steps

1. Enter albums.
 - In live view, press  to enter albums.

- In live view, press **OK** to call the main menu, and select  to enter albums.
- 2. Select an album and press **OK**.
- 3. Browse the image and video files.
 - 1) Select a file and press **OK**.
 - 2) Press **◀** and **▶** to browse the previous or the next file.
 - 3) Press **OK** to call the operation menu to check more available operations. File formats and their supported operations are shown below.

Table 7-4 File Formats and Operations

File Type	Format	Descriptions
Radiometric Images	File Name.jpeg	Editing text and voice notes, moving files, checking basic information, modifying thermal parameters, and deleting files are supported on device. See <i>Edit Images</i> for instructions.
MP4 Videos	File Name.mp4	Playing, moving and deleting video files are supported on device.
Radiometric Video	File name.hrv	File of this format can not be played on your device. The file extension is determined by the frame rate of a video. Use HIKMICRO Analyzer to play and analyze the file. Please upgrade the software to the latest version, otherwise the .hrv file may not be supported.

- 4. Moving or deleting several files.
 - 1) In an album, tap  in the upper right corner of the screen.
 - 2) Press **◀** and **▶** to select a file and press **OK**. If you want to select all files, tap  in the upper right corner. If you want to cancel all selection, tap .
 - A selected file displays with a  in its upper right corner.
 - 3) Tap **Delete** or **Move**.
 - If you tap delete, files are deleted after confirmation.
 - If you tap move, select a target album to start moving.

7.3.3 Edit Images

Editing the text note, voice note, QR code note, visual picture note and tag note saved with the images, and changing the thermal parameters are allowed on your thermal camera.



Note

Image editing function varies within the series. See your actual device for available operation options.

Steps

1. In live view, press  to enter albums.

Note

In live view, press  to call the main menu, and select  to enter albums.

2. Select an album and press .
3. Select an image file and press  to call the editing menu.



Figure 7-2 Editing Image

4. Select an option and complete corresponding operations.

Table 7-5 Editing and Managing Images

No.	Description
1	Editing text note. Add a new text note or change the existed note, and press  to save the settings.
2	Editing voice note. You can add a new voice note, play or delete an existed voice note. • If the file already has a voice note, tap to play or delete the note. • If the file has no voice note attached, press  or tap .
3	Editing QR code note. Add a new Asset ID or change the existed Asset ID, and press  to save the settings.
4	Editing visual picture note. • Press  or  to switch existed visual pictures. • Select  to delete unwanted pictures. • If there are no saved images, it enters visual camera. For the way of taking and saving visual pictures, refer to the related steps in <i>Capture Picture</i> .
5	Editing tag note. • When browsing existed tags, press navigation buttons to switch tags and adjust tag options. Press  to save the change. • If you need to add tag note to the picture, make sure there is at least one tag note template saved in your device. See <i>Import and Manage Tag Note Templates</i> for importing and managing note templates. For the way of adding tag notes, refer to the related steps in <i>Capture Picture</i> .

No.	Description
6	Show basic information of the file, for example, the saving time, the last modification time and resolution of the file.
7	Editing thermal parameters of the image. a. Press  or tap on the  to call the main menu. b. Modify the image display mode, measurement parameters and tools, palettes, and level & span modes. For detailed operation instructions, see <u>Set Display Mode</u>, <u>Temperature Measurement</u>, <u>Set Palettes</u>, and <u>Adjust Display Temperature Range</u>. c. If you need a PDF report of the file, tap  on the upper right corner of the screen. Input Report Name and Thermographer, and tap  to generate a report.  Note Generated reports are saved under the same path of the memory card as the image files. The PDF reports can not be viewed on local device. Export and read reports on computers. See <u>Export Files to PC</u> for instructions. d. When finishing all operations, tap  to save the change and exit the editing interface.
8	Delete, move or transmit the file.



Note

The notes can be read and viewed during thermal image analyzing in HIKMICRO Analyzer.

7.4 Export Files

7.4.1 Export Files to PC

Connect the device to your PC with supplied cable, you can export the recorded videos, captured snapshots, etc.

Steps

1. Open the cover of cable interface.
2. Connect the device to your PC with supplied cable.
3. On pop-up window of your device, set **USB Mode** to **USB Drive**.
4. Open the detected disk on you PC, and select and copy files to PC.
5. Disconnect the device from your PC.

Note

For the first time connection, the driver will be installed automatically.

What to do next

You can import the captured snapshots to HIKMICRO Analyzer for further data analysis. See the *User Manual of HIKMICRO Analyzer* for the operation guide.

7.4.2 Export Files to HIKMICRO Viewer

Before You Start

Download and install HIKMICRO Viewer on your phone, and connect the device to the APP. See *Connect Device via Wi-Fi*, *Connect Device via Hotspot*.

Steps

1. Open HIKMICRO Viewer .
2. Tap **On-Device Files** in the home screen of HIKMICRO Viewer to select videos and snapshots.

Note

When the device is connected via USB cable, it does NOT support On-Device Files viewing. Please disconnect the device first.

3. Tap  to export the selected device files to the **Albums** of HIKMICRO Viewer .
-

Note

Offline file sharing is NOT supported.

7.4.3 Export Files via Bluetooth

Pair the device Bluetooth with the phone Bluetooth, and export images in the device Albums to the local album of your phone. Computer Bluetooth or Bluetooth of the mobile phone with iOS system is not supported to export images.

Before You Start

Make sure the connection between the device Bluetooth and the phone Bluetooth is successful. See *Pair Bluetooth Devices* for instructions.

Steps

1. Send one image in the device **Albums** to the phone.
 - 1) Enter to the device **Albums**, and select an image.
 - 2) Press  or tap any part of the screen to call the editing menu.
 - 3) Tap  >  to select a Bluetooth device.
 - 4) Choose the paired phone Bluetooth in the available Bluetooth list.
 - 5) Press  to confirm.

Note

Videos are NOT supported to be exported via Bluetooth.

-
2. **Optional** : Send several images in the device **Albums** to the phone.
 - 1) Enter to the device **Albums**, and tap  to select no more than 16 images.
 - 2) Tap  to select a Bluetooth device.
 - 3) Choose the paired phone Bluetooth in the available Bluetooth list.
 - 4) Press  to confirm.
-

Note

Tap  to refresh the available devices.

7.5 Import and Manage Tag Note Templates

Tag note templates contains the predefined tag name and options. With the template imported and activated, users can quick add tags to captured images.

Before You Start

Tag note templates are generated on the client software HIKMICRO Analyzer. Copy the templates of json format to the storage of your device, then you can use and manage the templates.

Visit our website www.hikmicrotech.com to download the software HIKMICRO Analyzer.

Steps

1. Generate tag note templates on HIKMICRO Analyzer. Get the operation instructions from the **Help** at the upper right corner of the software window.

The generated template files are saved in PC directory: Public\HIKMICRO Analyzer\TextRemarkTemplate.
 2. Connect your device to PC by the supplied cable. Copy and paste the template files to the TextNote folder of the device storage.
-

Note

If more than one templates are imported, the first template is the active one by default. Up to 10 templates can be imported.

-
3. Go to **Settings > Capture Settings > Tag Note Template** manage templates.
 - 1) Select a template.
 - 2) Tap on  at the upper right corner of screen.
 - 3) Set the template as the default template or delete the template.
-

Chapter 8 Calculate Area Size

The device can calculate the size of rectangles and show results on screen.

Steps

1. Go to **Settings > Temp Measurement Settings > Area Size Calculation** .
2. Enable **Area Size Calculation**.
3. Draw one or several rectangles on screen.

The rectangles are those you draw for temperature measurement. See ***Measure by Rectangle*** for instructions.

4. In the live view interface, aim a rectangle at the target and press the laser button.



Note

Make sure the lens is parallel to the target when measuring the area size.

Result

The target size is displayed above the rectangle.

Chapter 9 Distance Detection

The laser range finder consists of a laser transmitter and a laser receiver. The device detects the distance to a target by measuring the time it takes for a laser pulse to reach the target and return to the laser receiver. This time is converted to a distance, which is displayed on the screen.

Before You Start

- It is recommended to use this function in non-glare environment, such as indoor environment.
- It is recommended that the target has good light reflection, such as white paper and cable.

Steps

1. Press  in live view to show main menu.
2. Select , and enter **Display Settings**.
3. Enable **Distance**.
4. Press  to save and exit.
5. In the live view interface, aim the cursor at the target and hold the laser button. Release the laser button to finish distance measurement.

The distance displays on the screen when distance measurement is finished.

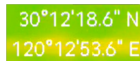
Chapter 10 Geographic Location Display

Equipped with satellite positioning modules, the device is able to display its longitude and latitude on the live image and in the captured images.

Note

The function is only supported by certain models.

Go to **Settings > Device Settings > GPS** to enable the satellite positioning modules, and you can see the location displayed at lower right corner of the screen.



30°12'18.6" N
120°12'53.6" E

Figure 10-1 Location Display

Note

- The satellite module is not able to receive signals when the device is indoor. Place the device in an empty outdoor space to receive signals.
 - In an outdoor space, wait for a moment for the device to display its location.
 - The location information is also attached in captured radiometric images. You can read the location by HIKMICRO Analyzer.
 - Location display is only supported by models with satellite positioning modules.
-

Chapter 11 Direction Display

Equipped with a compass, the device is able to display its direction on the live image and in the captured images.

Note

The function is supported by certain models.

Go to **Settings > Device Settings > Compass** to enable the compass modules, then follow the pop-up instructions to calibrate the compass. See ***Calibrate Compass*** for more information.

After successful calibration, you can see the direction displayed at lower right corner of the screen. It is recommended to read the direction when you lay the device horizontally.

To increase the direction accuracy, you can set the magnetic declination correction. See ***Magnetic Declination Correction*** for instructions.

Note

The direction information is also attached in captured radiometric images. You can read the direction by HIKMICRO Analyzer.

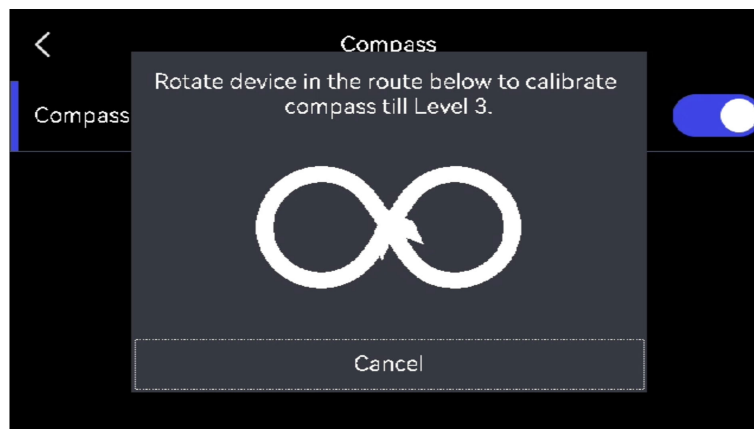
11.1 Calibrate Compass

Compass calibration is a must for correct direction display.

You need to calibrate the compass when you enable the function for the first time.

Steps

1. Call the calibration guide by the following ways.
 - When you enable compass for the first time, or the compass is magnetically interfered, compass calibration guide pops up.
 - Go to **Settings > Device Settings > Compass** to turn the function off and on again.
2. Follow the screen instructions to move and rotate the device.



Note

During calibration, keep moving and rotating the device to make sure that the device faces every possible directions.

3. Stop moving the device when calibration success message pops up.

Result

The status bar in the live view interface shows  after successful calibration. If the number in this icon is smaller than 3, it means that the compass is not properly calibrated and the direction displayed might not be correct.

11.2 Magnetic Declination Correction

Magnetic declination is the angle variation between magnetic north and true north. Adding the magnetic declination to the compass increase the accuracy of direction reading.

Go to **Settings > Device Settings > Compass > Magnetic Declination Correction** to add the declination of device location.

Chapter 12 Connect Device to Software Clients

When connected to certain applications or software clients on the mobile phone or computer, the device supports live view browsing, video recording and snapshot capturing, route inspection, thermal image analysis and etc.

Table 12-1 Device and software client Connections

Terminals	Software Clients	Description
Mobile Phone	HIKMICRO Viewer	Connect the device to the client via hotspot or Wi-Fi, performing live view browsing and function settings like snapshot capturing or video recording.
Computer	HIKMICRO Inspector	Connect the device to the network that Inspector is in, then Inspector can send inspection tasks to the device.
Computer	HIKMICRO Analyzer	Connect the device to the client via a USB cable or network, conducting live view castscreen, snapshot capturing or video recording on HIKMICRO Analyzer.

12.1 Connect Device via Wi-Fi

Before You Start

Scan the QR code below to download and install HIKMICRO Viewer on your phone.



Android



iOS

Steps

1. Enter Wi-Fi setting interface. Choose from the following ways.
 - Tap and hold  from the swipe-down menu.
 - Go to **Settings > Connections > WLAN**.
2. Tap  to enable Wi-Fi, and the searched Wi-Fi will be listed.

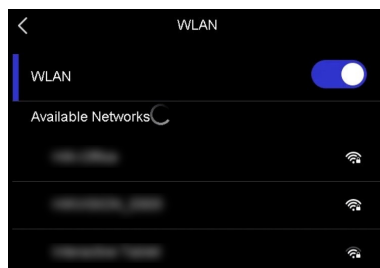


Figure 12-1 Wi-Fi List

3. Select a Wi-Fi to connect to and a soft keyboard is displayed.
4. Enter the password and Press **OK** to confirm it.



Note

- DO NOT tap **space**, or the password may be incorrect.
-  shows on the right side of the connected Wi-Fi when the connection is completed.

5. Connect your phone to the Wi-Fi network that the device is in.
6. Open HIKMICRO Viewer, and tap **+ > Add Device > Connect** to add the device.
7. Optional: Scan the Wi-Fi QR code to add the device.
 - 1) Tap  on the right side of the connected Wi-Fi, and a QR code will pop up.
 - 2) Launch HIKMICRO Viewer to tap **+ > Scan QR Code**.
 - 3) Scan the QR code on the device with HIKMICRO Viewer.
 - 4) Tap **Join** in the pop-up window on your phone to confirm the settings.

Result

 is displayed in the status bar in the left corner of live view.

What to do next

You can take snapshots, record videos and browse live view display and conduct part of functions of the device via your phone.

12.2 Connect Device via Hotspot

Before You Start

Scan the QR code below to download and install HIKMICRO Viewer on your phone.



Android



iOS

Steps

1. Enter hotspot configuration interface. Choose from the following ways.
 - Tap and hold  from the swipe-down menu.
 - Go to **Settings > Connections > Hotspot**.
2. Tap  to enable hotspot function.

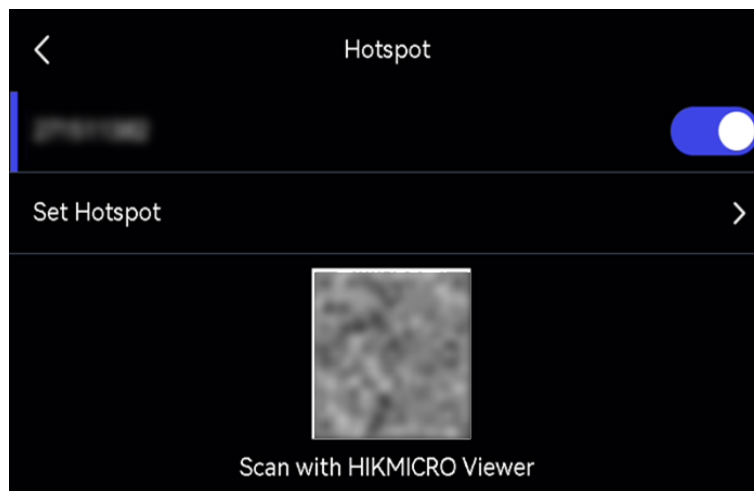


Figure 12-2 Set Hotspot

A QR code displays in the setting interface. The code is for mobile device scanning and connecting to APP.

3. Optional: Check and change hotspot password.

1) Select **Set Hotspot**.

It displays a randomly generated password. The password is required when other devices need to join the hotspot.

2) Change the password. Set your password for the hotspot by tapping the screen.



Note

- When setting a password, do not tap **space**, or the password may be incorrect.
- The password should be at least 8 digits, consisting of numbers and characters.
- When you restore the device, the hotspot password restores to a new random one.

3) Press OK to save the settings.

4. Open HIKMICRO Viewer, and tap **+ > Add Device > Connect** to add the device .
5. Optional: Scan the hotspot QR code to add the device.
 - 1) Turn on the device hotspot, and a QR code will pop up.
 - 2) Launch HIKMICRO Viewer to tap **+ > Scan QR Code** .
 - 3) Aim the phone camera at the QR code on the device.
 - 4) Tap **Join > Connect** in the pop-up window on your phone to confirm the settings.

What to do next

You can take snapshots, record videos and browse live view display and conduct part of functions of the device via your phone.

12.3 Cast Screen to PC

The device supports casting screen to PC by software client HIKMICRO Analyzer. You can connect the device to your PC via a supplied USB cable or network, and cast the real-time live view of the device to your PC, even capture snapshots or record videos by the client

For USB cable connection, refer to *Cast Device Screen to PC via USB Cable* .

For network connection, refer to *Cast Screen to PC via Network* .

12.3.1 Cast Screen to PC via Network

You can connect a thermal camera by wired or wireless network to start live view, recording videos, etc.

Before You Start

- Connect your camera and PC to the same local network in wired or wireless way. Use a software with device searching function (for example, HIKMICRO Studio, download available in our website.) to get the IP address and port of your camera
- Get the user name and password of your camera. For camera connecting to a network for the first time, admin password should be set to activate it. You can use HIKMICRO Studio to complete activation, see the user manual of the software for instructions.

Steps

1. Launch HIKMICRO Analyzer.
2. Click  **> Net > +** at the top right of **Live** interface.
3. Input the data to **IP Address**, **Port**, **Username** and **Password** dialog boxes.



Note

Click **Auto-Login** to save the parameters in the client. When the client restarts, it will search for the camera and automatically log in if the camera is online.

4. Click **OK** to confirm the settings.
5. Click **Connect** to start streaming, and **Disconnect** to stop live view.

Result

The live image of your device is displayed in the PC.

12.3.2 Cast Device Screen to PC via USB Cable

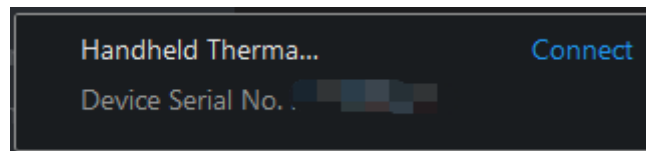
You can connect the device to your PC via a supplied USB cable to start live view, taking snapshots, recording, etc.

Before You Start

Download and install the latest version of HIKMICRO Analyzer on your PC. Please visit our website or contact technical support or customer service teams for installation packages.

Steps

1. Launch HIKMICRO Analyzer, and switch to LIVE interface.
2. Use the supplied USB cable to connect your device with a PC.
3. In pop-up window of your device, select **USB Cast Screen**, and  will be displayed in the device status bar.
4. Click **Refresh** in HIKMICRO Analyzer LIVE interface, and the reminder **New Device Detected** will appear.
5. Click **Connect** in the drop-down box in HIKMICRO Analyzer LIVE interface.



The live image of your device is displayed in the PC.

Chapter 13 Pair Bluetooth Devices

Pair your camera with an external Bluetooth player (speaker or headsets) to play the audio recorded together with the videos and the images. Besides, pair your camera with mobile phones with Android system to export captured images to the phone.

Before You Start

Make sure the external Bluetooth device is in discoverable mode.

Steps

1. Enter device Bluetooth configuration page to enable the device Bluetooth. Choose from the following ways.
 - Tap and hold  from swipe-down menu.
 - Select  from the main menu. Go to **Settings > Connections > Bluetooth** .

The device searches and displays available nearby Bluetooth devices.

2. Tap to select the desired external Bluetooth device to start automatic pairing and connecting.

What to do next

- You can hear the audio from the captured snapshots and the recorded videos through the paired headsets.
- You can export snapshots in the device **Albums** to the phone local album.

Chapter 14 Set LED Light

Press  in live view to turn on/off the LED light. Or tap  in the swipe-down menu to quickly turn on/off LED light.

Chapter 15 Image Local Output

You can view the image on the display unit for details with this function.

Before You Start

- This function is only supported by the models with CVBS out interface or micro HDMI output interface.
- If your device has a micro HDMI output interface, connect the device and a display unit to cast the image. No more settings are required.
- If your device has CVBS out interface, connect the device and the display unit via a CVBS cable, and set the device according to the steps below.
- Make sure the device is turned off when connecting the cable.

Steps

1. Go to **Settings > Image Settings > CVBS Output** .
2. Tap  to enable CVBS output.
3. Press  to save and exit.

The display unit show the device image.

Chapter 16 Maintenance

16.1 View Device Information

Go to **Settings > Device Settings > Device Information** to view the device information.

16.2 Set Date and Time

Steps

1. Go to **Settings > Device Settings > Time and Date** .
2. Set the date and time.
3. Press  to save and exit.



Note

Go to **Settings > Display Settings** to enable time and date on-screen display.

16.3 Upgrade Device

16.3.1 Upgrade Device via APP

The device can be upgraded by HIKMICRO Viewer after connection.

Before You Start

Download and install the application HIKMICRO Viewer on your phone by scanning QR code, see [Connect Device via Wi-Fi](#) , .

Steps

1. Connect the device to HIKMICRO Viewer. See [Connect Device via Wi-Fi](#) , .
2. Open HIKMICRO Viewer.
3. Tap **Device Upgrade > Check for Updates** in the home screen of HIKMICRO Viewer.

16.3.2 Upgrade Device by Upgrade File

Before You Start

- Please download the upgrade file from the official website <http://www.hikmicrotech.com> or contact the custom service and technical support to get the upgrade file first.
- The device is ON.

Steps

1. Connect the device to your PC with supplied USB cable.

2. Select **USB Mode** to **USB Drive** in device pop-up window.

Your device is detected and displayed as a disk in your PC.

3. Unzip the file, and copy the upgrade file and paste it to the root directory of the device.

4. Disconnect the device from your PC.

5. Reboot the device and then it will upgrade automatically. The upgrading process will be displayed in the main interface.



Note

After upgrading, the device reboots automatically. You can view the current version in **Settings > Device Settings > Device Information**.

16.4 Restore Device

Go to **Settings > Device Settings > Device Initialization** to initialize the device and restore default settings.

16.5 Initialize Memory Card

When a memory card is use on the handheld thermal camera for the first time, it needs to be initialized first.

Go to **Settings > Device Settings > Device Initialization** to initialize the memory card.



Caution

If there are files in the memory card, make sure that the files have been backed up before memory card initialization. Once the card is initialized, data and files can not be recovered.

16.6 About Calibration

Please contact the local dealer for the information on maintenance points. For more detailed calibration services, please refer to <https://www.hikmicrotech.com/en/support/>.

Chapter 17 Appendix

17.1 FAQ

Scan the following QR code to get device common FAQ.





HIKMICRO

See the World in a New Way