



# Thermal Image Scope PANTHER Series

User Manual V5.5.54 202212



Contact Us

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# Chapter 1 Overview

## 1.1 Device Description

HIKMICRO PANTHER Thermal Image Scope provides clear image under harsh environment conditions like darkness, fog, smoke, dust, rain, snow, wood, camouflage, etc. The scope is mainly applied to scenarios such as hunting.

## 1.2 Main Function

- Hot Tracking: The device can detect the highest temperature in the scene and mark the spot.
- Client Software Connection: The device can capture snapshots, record videos, and set parameters by HIKMICRO Sight app after being connected to your phone via hotspot.
- Image Correction: The device supports DPC (Defective Pixel Correction) and FFC (Flat Field Correction) which can optimize the image quality.
- Zeroing: The reticle helps you to aim at the target fast and accurately. See **Zeroing**.
- Palette: The device supports multiple palettes, and you can set the palette mode according to the scene.
- Fusion: The device can display the fusion of thermal view and optical view.

## 1.3 Appearance

There are two types of thermal image scopes. The appearance description of the two types are shown below. Please take the actual product for reference.

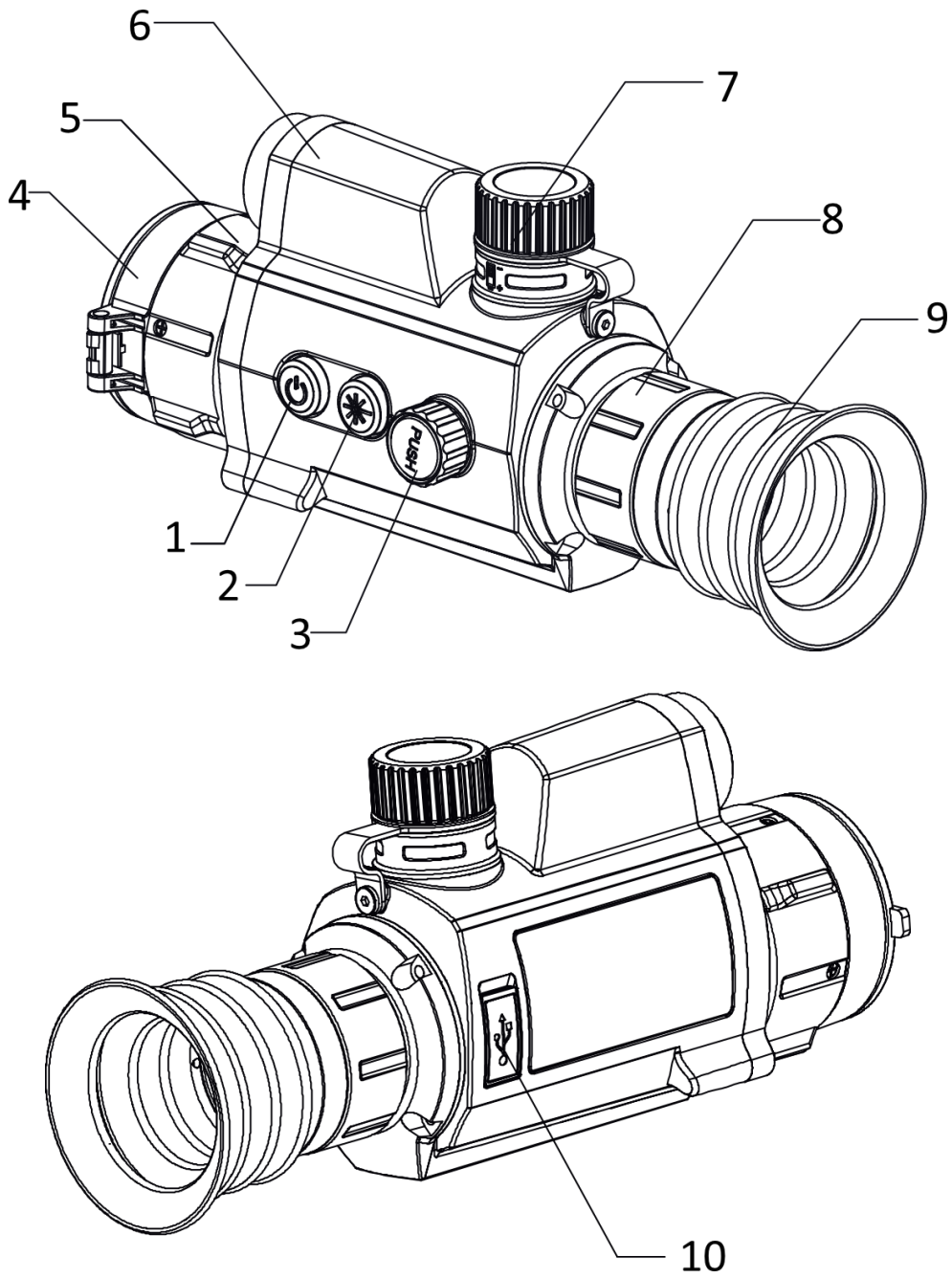


Figure 1-1 Appearance I of Device

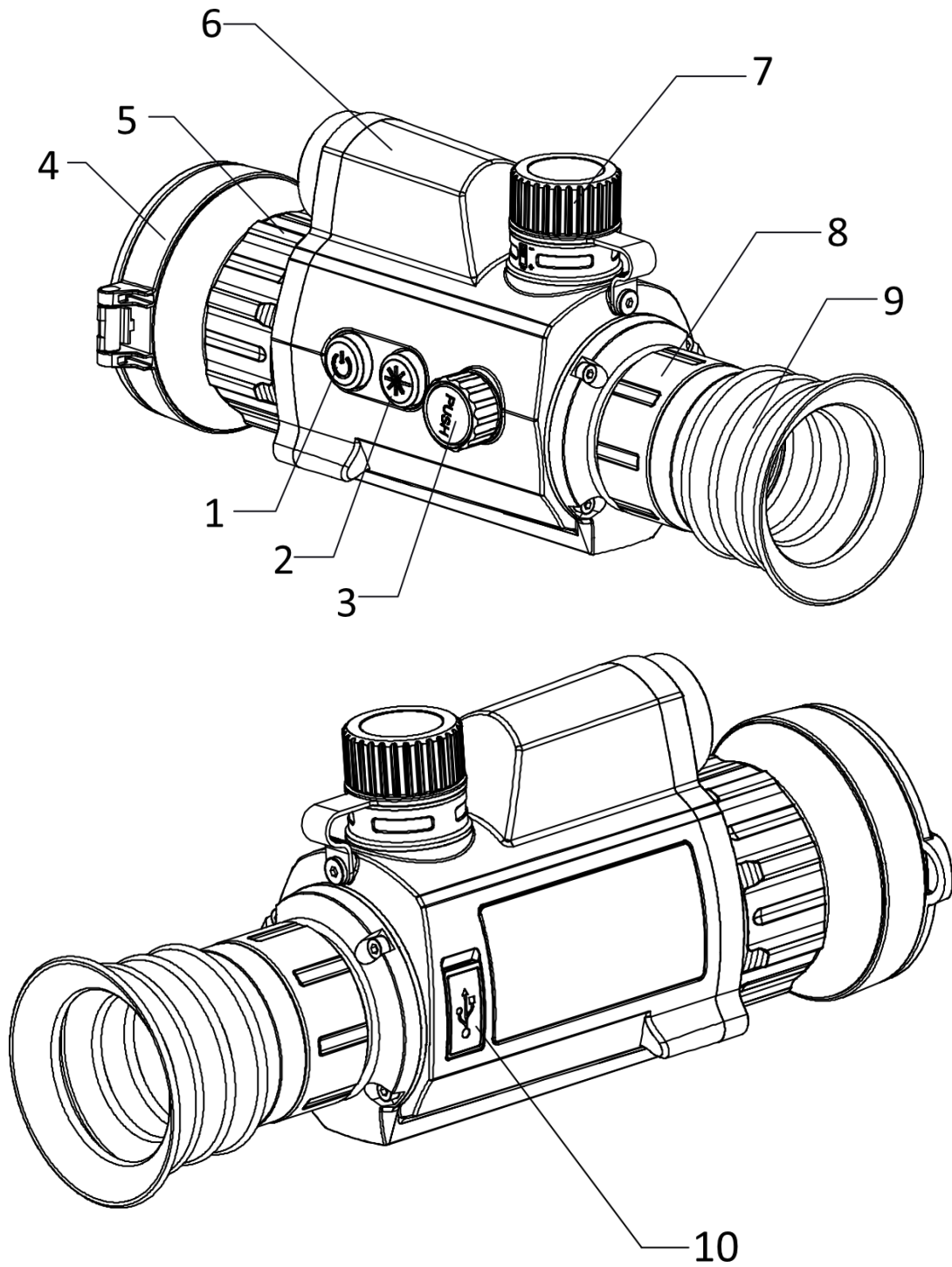


Figure 1-2 Appearance II of Device

**Table 1-1 Buttons and Components**

No.	Description	Function
1	Power Key	<ul style="list-style-type: none"> <li>● Press: Standby Mode/Wake up Device</li> <li>● Hold: Power On/Off</li> </ul>
2	Measure Key	<ul style="list-style-type: none"> <li>● Press: Enable laser ranging function/Measure the distance with laser</li> <li>● Hold: Capture snapshots</li> </ul>
3	Wheel	<ul style="list-style-type: none"> <li>● Press: Switch palettes</li> <li>● Hold: Menu operation</li> <li>● Rotate: Switch digital zoom</li> </ul>
4	Lens Cover	Protects the lens.
5	Focus Ring	Adjusts focus to obtain clear targets.
6	Laser Range Finder	Measures the distance with laser.
7	Battery Compartment	For holding the battery.
8	Fixing Ring	Holds the eyepiece in place.
9	Eyepiece	The piece placed closest to the eye to view the target.
10	Type-C Interface	To connect the device to power supply or to transmit data with a type-C cable.
2 + 3	Measure Key + Wheel	Press at the same time to start or stop recording.

## Chapter 2 Preparation

### 2.1 Cable Connection

Connect the device and power adaptor with a type-C cable to power on the device. Alternatively, connect the device and PC to export files.

#### Steps

1. Lift the cable interface cover.
2. Connect the device and power adapter with a Type-C cable to power on the device. Alternatively, connect the device and PC to export files.

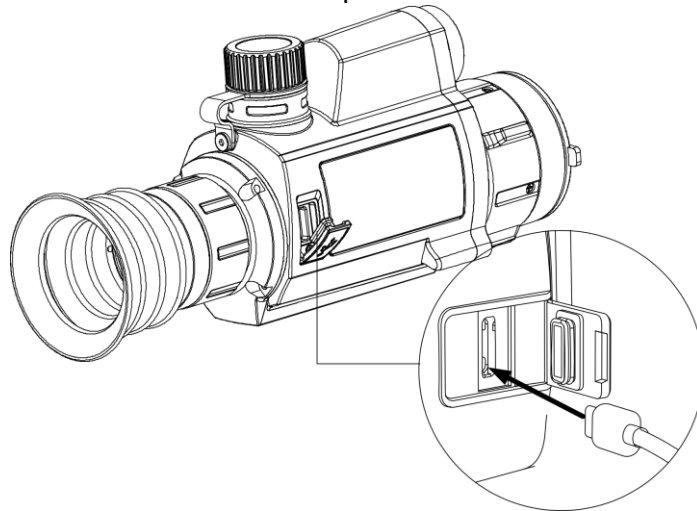


Figure 2-1 Cable Connection

### 2.2 Install Battery

#### 2.2.1 Battery Instruction

- The battery type is 18650 with the protection board, and the battery size should be 19 mm × 70 mm. The rated voltage is 3.6 VDC, and the battery capacity is 3350 mAh (12.06 Wh).
- Charge the batteries for more than 4 hours before first use.
- Remove the battery if the device is not used for a long time.

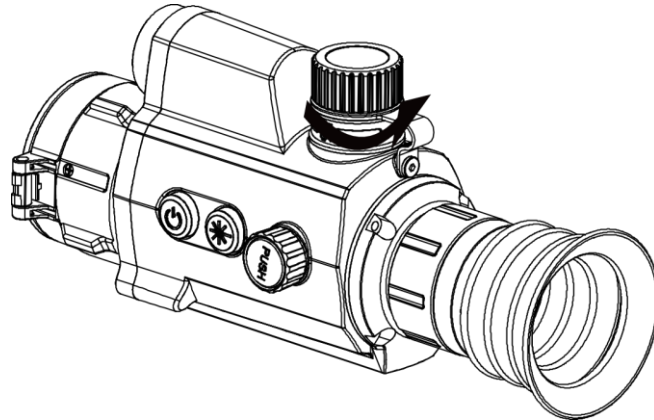
#### 2.2.2 Battery Installation

Insert the battery into the battery compartment.



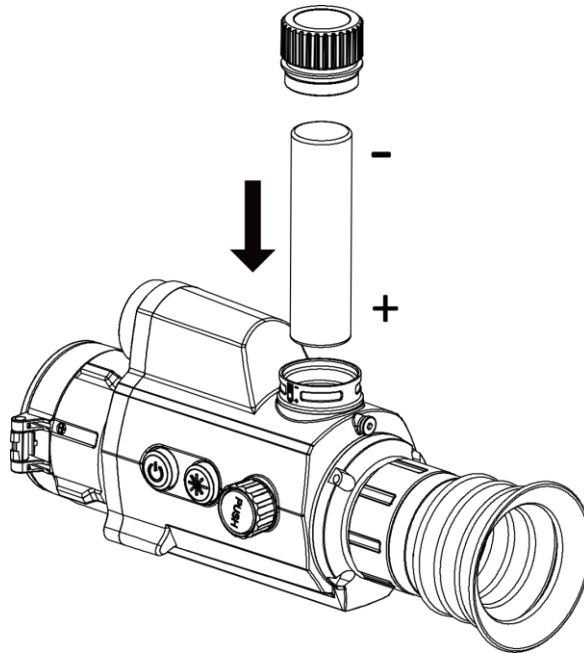
**Steps**

1. Turn the battery cover counterclockwise to loosen it.



**Figure 2-2 Open the Battery Cover**

2. Insert the battery into the battery compartment with the positive mark inward.



**Figure 2-3 Install the Battery**

3. Turn the battery cover clockwise to tighten it.

## 2.3 Power On/Off

### Power On

When the battery is sufficiently charged, hold  for about 2 seconds to power on the device.

### Power Off

When the device is turned on, hold  for 2 seconds to power off the device.

---


## Note

- Power-off countdown will appear when you power off the device. You can press any key to interrupt the countdown and cancel the power-off.
  - Automatic low battery power-off cannot be canceled.
- 



## Auto Power Off

Set the auto power off time for your device, and then the device will automatically shut down as the set time.

### Steps

1. Hold the wheel to go to the menu.
  2. Rotate the wheel to select , and press the wheel to select the auto power off time as required.
  3. Hold the wheel to save and exit.
- 

## Note

- See the battery icon for the battery status.  means the battery is fully charged, and  means that the battery is low.
  - When the low power note shows, charge the battery.
  - The auto power off countdown will start again when the device exits standby mode, or the device is restarted.
- 

## 2.4 Menu Description

When the device is turned on, hold the wheel to show the menu.

In the menu, you can rotate the wheel to select functions, press the wheel to configure the selected function, and hold the wheel to exit the menu.




Figure 2-4 Menu Interface

## 2.5 Firmware Status

### 2.5.1 Client Software Connection

Connect the device to the HIKMICRO Sight app via hotspot, then you can capture picture, record video, or configure parameters on your phone.

#### Steps

1. Hold the wheel to show the menu of device.
2. Press  to enable hotspot function.
3. Turn on the WLAN of your phone and connect to the hotspot.
  - Hotspot Name: HIK-IPTS Serial No.
  - Hotspot Password: Serial No.
4. Search the HIKMICRO Sight app on App Store (iOS System) or Google Play™ (Android System) to download it, or scan the QR code to download and install the app.



Android System



iOS System

5. Open the app and connect your phone with the device. You can view the interface of device on your phone.

---

#### Note

- The device cannot connect to the app if entering wrong password several times. Refer to **Restore Device** to reset the device, and connect the app again.
  - The device should be activated for the first use. The default password must be changed after the activation.
- 

### 2.5.2 Check Firmware Status

#### Steps

1. Open the HIKMICRO Sight and connect your device to the app.
2. Check if there is a red spot on the connection interface. If there is no red spot, the firmware is the latest version. Otherwise, the firmware is not the latest version.

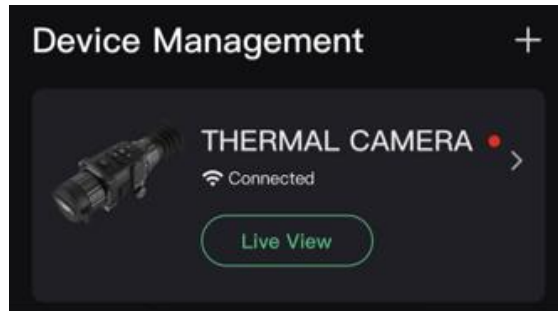


Figure 2-5 Check Firmware Status

3. (Optional) If the firmware is not the latest version, upgrade the device. See **Upgrade Device**.

## 2.5.3 Upgrade Device

### Upgrade Device via HIKMICRO Sight

#### Before You Start

Install HIKMICRO Sight on your phone and connect your device to the app.

#### Steps

1. Tap the device series to enter the device information interface.
2. Tap **Device Upgrade** to enter the firmware upgrade interface
3. Tap **Upgrade** to start upgrade.

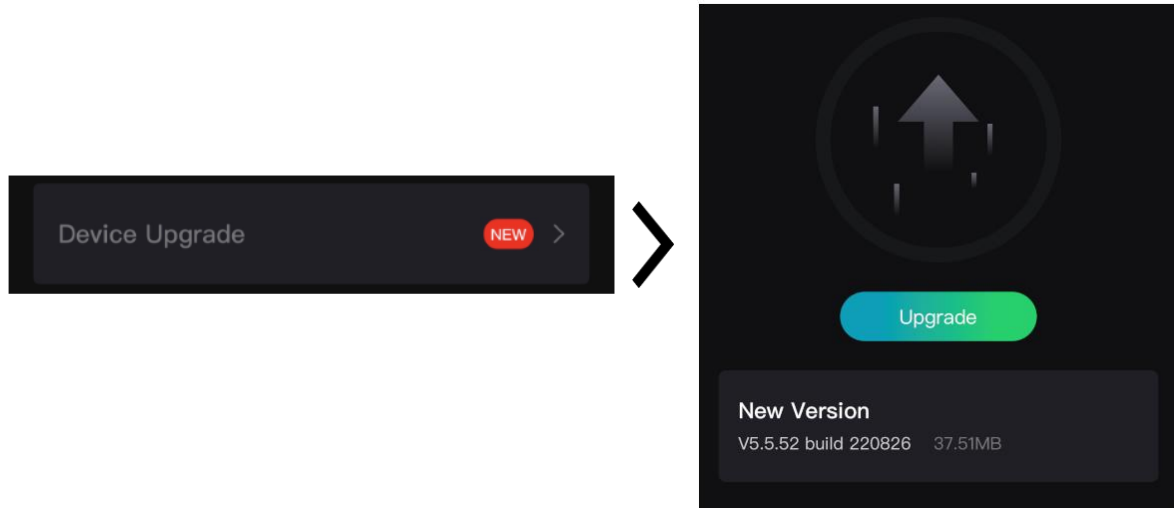


Figure 2-6 Upgrade Firmware

---

#### Note

The upgrading operation may vary due to app updates. Please take the actual app version for reference.


---

## Upgrade Device via PC

### Before You Start

- Please get the upgrade package (including Main Firmware and FPGA Firmware) first.
- Make sure the hotspot function is disabled.
- Remove batteries from the device before connecting to your PC.
- Turn on the device after connecting it to your PC, and keep the device on for 10 to 15 seconds before other operations.

### Steps

1. Connect the device to your PC with cable, and then turn on the device.
2. Open the detected disk, copy the upgrade file and paste it to the root directory of the device.
3. Hold  to reboot the device, and the device upgrades automatically. The upgrading process will be displayed in the main interface.

---

### Note

During the upgrade, make sure the device is connected to your PC. Otherwise, it may cause unnecessary upgrade failure, firmware damage, etc.

---

4. Repeat the above steps to upgrade all firmware one by one.

## 2.6 Zeroing

You can enable the reticle to view the position of the target. The functions such as **Freeze** and **Zoom** help to adjust the reticle more accurately. See **Zeroing** for detailed instructions.

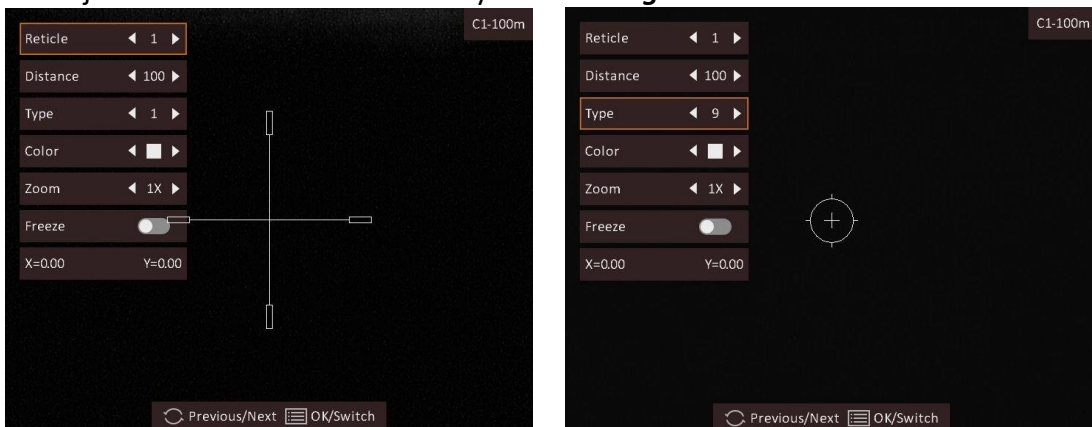


Figure 2-7 Zeroing

## Chapter 3 Image Settings

### 3.1 Adjust Diopter

#### Steps

1. Power on the device.
2. Open the lens cover.
3. Hold the device and make sure the eyepiece covers your eye.
4. Rotate the adjust ring until the OSD text or image is clear.

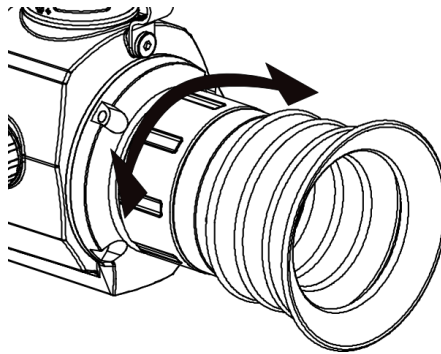


Figure 3-1 Adjust Diopter

---

#### Note

When adjusting diopter, DO NOT touch the surface of lens to avoid smearing the lens.

---

### 3.2 Adjust Focus

#### Steps

1. Power on the device.
2. Hold the device and make sure the eyepiece covers your eye.
3. Adjust the focus ring until the image is clear.

---

#### Note

When focusing, do not touch the surface of lens to avoid smearing the lens.

---

### 3.3 Adjust Brightness


In the menu mode, rotate the wheel to select  and press the wheel to adjust brightness. In white hot mode, the higher the value of brightness is, the brighter the image is. The image effect in white hot mode is showed as picture below and effect in black hot mode is opposite.



Figure 3-2 Adjust Brightness in White Hot Mode




### 3.4 Adjust Contrast

In the menu mode, rotate the wheel to select  and press the wheel to adjust image contrast.

### 3.5 Select Scene Mode

You can select proper scene mode according to actual using scene to improve the display effect.

#### Steps

1. Hold the wheel to go to the menu.
2. Rotate the wheel to select  and press the wheel to switch scene mode.
  -  refers to recognition mode and is recommended in normal scene.
  -  refers to jungle mode and is recommended in hunting environment.
3. Hold the wheel to save settings and exit.

### 3.6 Set Palettes

You can select different palettes to display the same scene in different effects. Press the wheel in live view mode to switch palettes.

#### White Hot

The hot part is light-colored in view. The higher the temperature is, the lighter the color is.



## Black Hot

The hot part is black-colored in view. The higher the temperature is, the darker the color is.



## Red Hot

The hot part is red-colored in view. The higher the temperature is, the redder the color is.



## Fusion

From high temperature to low temperature, the image is colored in from white, yellow, red, pink to purple.






## 3.7 Correct Defective Pixel

The device can correct the defective pixels on the screen which are not performed as expected.

### Steps

1. Hold the wheel to show the menu.
2. Rotate the wheel to select , and press the wheel to enter the DPC setting interface.
3. Rotate the wheel to select **Axis**, and press the wheel to switch the moving direction of the cursor. If you select **X**, the cursor moves left and right; if you select **Y**, the cursor moves up and down.
4. Rotate the wheel to move the cursor until it reaches the defective pixel.
5. Press the wheel to set the axis as **N**, and rotate the wheel to select **DPC**.
6. Press the wheel to correct the defective pixel.

---

### Note

The selected defective pixel can be magnified and displayed at the bottom right of the interface.

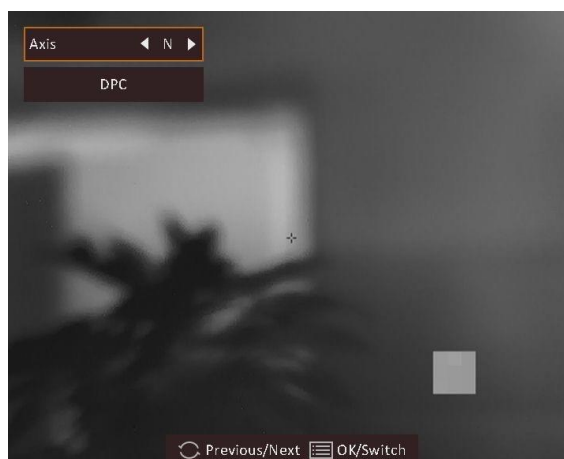





Figure 3-3 Correct Defective Pixel

---

## 3.8 Flat Field Correction


This function can correct non-uniformity of display.

### Steps

1. Hold the wheel to enter the menu.
2. Rotate the wheel to select , and press the wheel to switch the FFC mode.
  - Manual FFC: Rotate the wheel to select , and press the wheel to trigger calibration.
  - Auto FFC: The device performs FFC automatically according to the set schedule when switching on the camera.
  - External: Cover the lens cover, rotate the wheel to select , and press the wheel to trigger calibration.
3. Hold the wheel to save and exit.

## 3.9 Set Picture in Picture Mode

### Steps

1. In the live view mode, hold the wheel to show the menu.
2. Select , and press the wheel to enable PIP mode. The details show in the upper center.
  - When reticle is enabled, the PIP view is the detail of reticle.
  - When reticle is not enabled, the PIP view is the detail of central part.
3. Hold the wheel to exit.

---

### Note


If digital zoom is enabled, the PIP view also zooms. If the digital zoom ratio exceeds 4, the PIP does not zoom.

---

## 3.10 Adjust Digital Zoom

In the live view mode, you can rotate the wheel to switch the digital zoom of the device.

### Steps


1. Hold the wheel to show the menu.
2. Rotate the wheel to select , and press the wheel to select a zoom mode.
  - **Continuous:** In the live view mode, rotate the wheel to zoom in or zoom out by 0.1× continuously.
  - **Multiple:** In the live view mode, rotate the wheel to set the digital zoom ratio to 1×, 2×, 4×, or 8×
3. Hold the wheel to save and exit.

## Chapter 4 Zeroing

### 4.1 Select Reticle Group

If different users use the same device, the users can configure and save the reticle settings in their respective reticle group.

#### Steps

1. In the live view mode, hold the wheel to show the menu.
2. Rotate the wheel to select .
3. Press the wheel to switch the reticle group.
4. Hold the wheel to save and exit.

#### Result

The right top of the image displays the reticle information. For example, A3-100 m means you are using the No. 3 reticle in reticle group A, and the set range is 100 m.

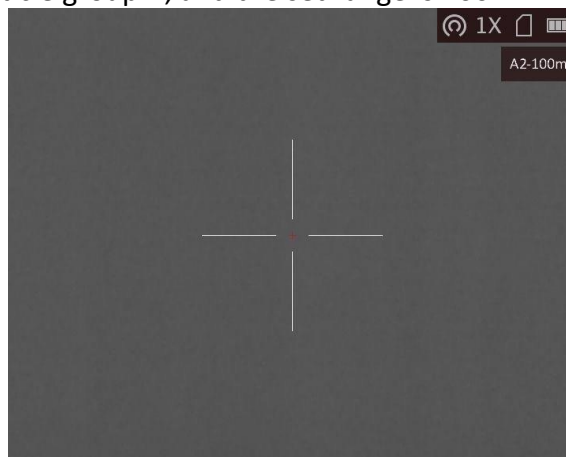


Figure 4-1 Using a Reticle

---

#### Note

There are 5 reticle groups in total, and you can configure 5 reticles in each reticle group.


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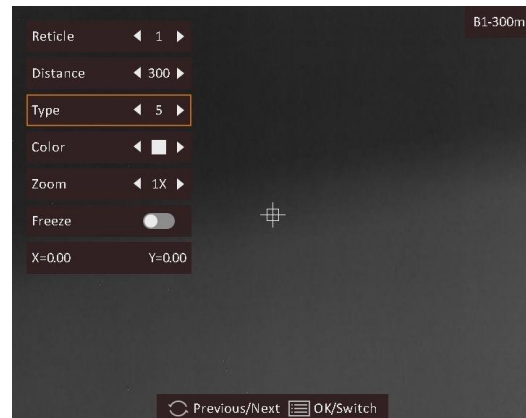
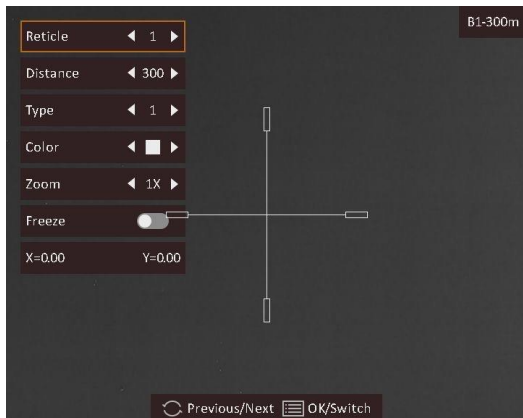
### 4.2 Correct Reticle

Enable the reticle to view the position of the target. The functions such as **Freeze** and **Zoom** help to adjust the reticle more accurately.

#### Steps

1. In the live view mode, hold the wheel to show the menu.

2. Select . A reticle shows in the center of the view.
3. Rotate the wheel to select **Reticle**, and press the wheel to select a reticle No. you want to correct.
4. Rotate the wheel to select **Distance**. Rotate the wheel to set the distance to the target.
5. Rotate the wheel to select **Type**, and press the wheel to switch the reticle type. 10 types of reticles can be selected.

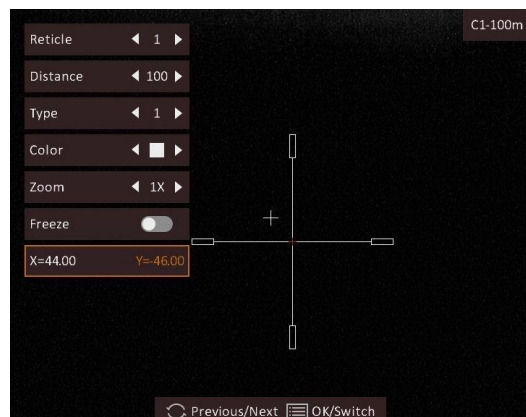
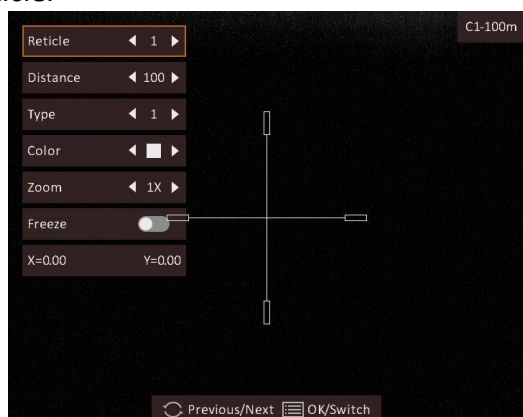


6. (Optional) Rotate the wheel to select **Freeze**, and press the wheel to enable or disable this function.

## Note

When enabling the freeze function in reticle, you can adjust the position of the reticle on a frozen image. This function can prevent image flutter.

7. (Optional) Rotate the wheel to select **Zoom**, and press the wheel to switch the zoom ratio.
8. Rotate the wheel to select the coordinates, and press the wheel to switch the **X** and **Y** axis. If you select **X**, the reticle moves left and right; if you select **Y**, the reticle moves up and down.
9. Rotate the wheel to move the reticle until it reaches the target position. The coordinates show the current position of the reticle, and the small reticle indicates the initial position of the reticle.



10. Hold the wheel to exit the interface according to the prompt.
  - **OK**: Save the parameter and exit.

- **CANCEL**: Exit but not save the parameters.
- 

### Note

- When you switch the reticle No., a prompt will appear on the interface. Select **OK** to save the parameters for the current reticle.
- If the PIP function is enabled, the aimed target can be magnified on the interface.



Figure 4-2 PIP Effect in Correcting Reticle

---


## 4.3 Set Reticle Color

The function can change the color of the reticle in reticle correction display and distance measurement display.

### Before You Start

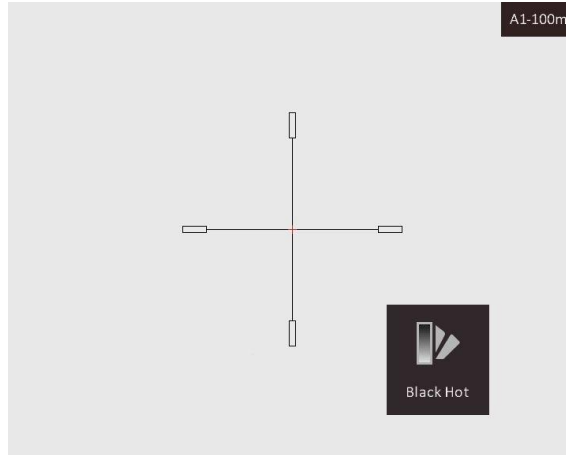
Enable reticle correction first.

### Steps

1. In the live view mode, hold the wheel to show the menu.
2. Select  and press the wheel to enter the reticle setting interface.
3. Rotate the wheel to select **Color**, and press the wheel to switch the color of the reticle. **White**, **Green**, **Black** and **Red** are selectable.
3. Hold the wheel to save and exit.

**Note**

In black hot mode, if you set the reticle color as white, the reticle will display black automatically.



**Figure 4-3 White Reticle in Black Hot Mode**

---


## Chapter 5 Measure Distance

The device can detect the distance between the target and the observation position with laser.

### Before You Start

When measuring the distance, keep the hand and the position steady. Otherwise, the accuracy may be affected.

### Steps





1. Press  in the live view mode to enable **Laser Ranging**.

---

### Note

Press  twice in the live view mode to disable **Laser Ranging**.

---

2. Hold the wheel to show the menu.
3. Rotate the wheel to select , and press the wheel to enter the laser ranging setting interface.
4. Press the wheel to select **Mode**, and rotate the wheel to select a laser ranging mode. Press the wheel to confirm. **Once** and **Continuous** are selectable.
  -  means measuring the distance continuously, and the measurement duration can be selected. The measurement result will be refreshed every 1 s.
  -  means measuring the distance once.
5. Hold the wheel to return to the live view mode.
6. Aim the cursor at the target and press  to measure the target distance.

### Result

The distance measurement result is displayed at the upper right of the image.




Figure 5-1 Distance Measurement Result

## Chapter 6 General Settings

### 6.1 Set OSD

You can choose whether to display the OSD information on the live view mode in this function.


#### Steps

1. Hold the wheel to show the menu.
2. Rotate the wheel to select , and press the wheel to enter the OSD setting interface.
3. Rotate the wheel to select the OSD information you want to display or not.
4. Press the wheel to enable or disable the selected OSD information.
5. Hold the wheel to save and exit.

### 6.2 Set Brand Logo

You can add brand logo on the live view mode.

#### Steps

1. Hold the wheel to show the menu.
2. Rotate the wheel to select .
3. Press the wheel to enable or disable **Brand Logo**.
4. Hold the wheel to save the settings and exit.

#### Result

The brand logo is displayed at the bottom right of the image.




Figure 6-1 Brand Logo Display



## 6.3 Burning Prevention

This function can prevent the detector of the thermal channel from being burned. When you enable this function, the shield will close if the grey scale of the detector reaches a certain value.

### Steps

1. Hold the wheel to show the menu.
  2. Rotate the wheel to select , and press the wheel to enable or disable the burn-prevention function.
  3. Hold the wheel to save the settings and exit.
- 


### Note

Avoid direct sunlight and enable the Burning Prevention function to reduce the risk of sensor damage from the heat.

---

## 6.4 Capture and video

### 6.4.1 Capture Picture

In the live view mode, hold  to capture picture.

---


### Note

When capturing succeeds, the image freezes for 1 second and a prompt shows on the display. For exporting captured pictures, refer to ***Export Files***.

---

### 6.4.2 Record Video


#### Steps

1. In the live view mode, press  and the wheel at the same time to start recording.



**Figure 6-2 Start Recording**

The left top of image displays the information of recording time.

2. Press  and the wheel at the same time again to stop recording.


### What to do next

For exporting recording files, refer to *Export Files*.



## 6.5 Hot Tracking

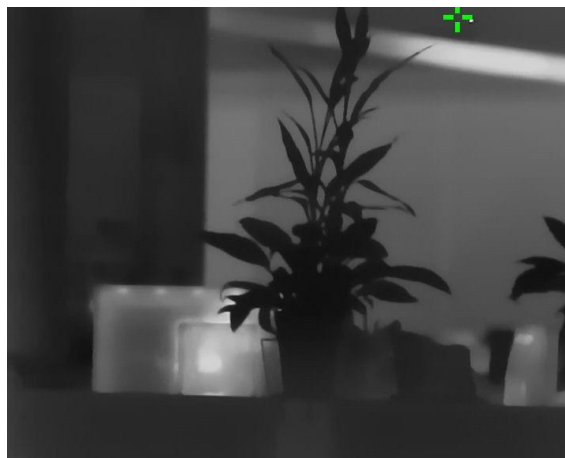
The device can detect the highest temperature spot in the scene and mark it on display.

### Steps

1. Hold the wheel to show the menu.
2. Rotate the wheel to select , and press the wheel to mark the spot of highest temperature.
3. Hold the wheel to save the settings and exit.

### Result

When the function is enabled,  displays in the spot of highest temperature. When the scene changes, the  moves.



**Figure 6-3 Hot Tracking**

## 6.6 Export Files

This function is used to export recorded videos and captured pictures.

### Before You Start

- Turn off the hotspot function.
- Turn on the device after connecting it to your PC, and keep the device on for 10 to 15 seconds before other operations.

### Steps

1. Connect the device and PC with a Type-C cable.

---

 **Note**

Make sure the device is turned on when connecting the cable.

---

2. Open computer disk and select the disk of device. Go to the **DCIM** folder and find the folder named after the capture year and month. For example, if you capture a picture or record a video on June 2021, go to **DCIM → 202106** to find the picture or video.
3. Select and copy the files to PC.
4. Disconnect the device from your PC.


---

 **Note**

- The device displays images when you connect it to PC, but functions such as recording, capturing and hotspot are disabled.
  - When you connect the device to PC for the first time, it installs the drive program automatically.
  - You can also export files via HIKMICRO Sight. See the user manual of the app for detailed operation.
-

## Chapter 7 System Settings


### 7.1 Synchronize Time

1. Hold the wheel to show the menu.
2. Rotate the wheel to select , and press the wheel to enter the time setting interface.
3. Press the wheel to switch the time system, and rotate the wheel to select the time and date to be synchronized.
4. Press the wheel to select the hour, minute, second, year, month, or day to be synchronized.
5. Rotate the wheel to change the hour, minute, second, year, month, or day selected, and press the wheel again to finish the setting.
6. Hold the wheel to save settings and exit.

### 7.2 Language Settings

You can select the device language in this function.


#### Steps

1. Hold the wheel to show the menu.
2. Rotate the wheel to select , and press the wheel to enter the language configuration interface.
3. Rotate the wheel to select the language as required, and press the wheel to confirm.

### 7.3 Unit Settings

You can switch the unit for fusion levels and laser ranging functions.

#### Steps

1. Hold the wheel to show the menu.
2. Rotate the wheel to select , and press the wheel to switch the unit. **Yard** and **m** (meter) are selectable.
3. Hold the wheel to save settings and exit.

### 7.4 CVBS Output


The CVBS output is used to debug the device. You can also view the device image on the display

unit for details.

### Before You Start

Connect the device to the display unit via CVBS interface of the aviation plug. Refer to **Cable Connection**.

### Steps

1. Hold the wheel to show the menu.
2. Select , and press the wheel to switch on CVBS.

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### Note

The CVBS cable is not included in the package, please purchase it by yourself.

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## 7.4.1 Cable Connection

Connect the device with the aviation cable, and you can connect the device to your PC via USB interface or the monitor via the BNC interface.


---

### Caution

- DO NOT drag the cables when you do the connecting, or when it is connected to the device.
  - To plug in/out the cable, hold the cable end and then plug in/out it. DO NOT twist the cables, or the pins inside may be damaged.
- 


## 7.5 View Device Information

### Steps

1. Hold the wheel to show the menu of device.
2. Select , and press the wheel. You can view the device information such as version, and serial No.

## 7.6 Restore Device

### Steps

1. Hold the wheel to show the menu of device.
2. Rotate the wheel to select , and press the wheel to restore the device to defaults according to the prompt.

## Chapter 8 Frequently Asked Questions

### 8.1 Why is the monitor off?

Check whether the device is off-battery. Check the monitor after charging the device for 5 minutes.

### 8.2 The image is not clear, how to adjust it?

Adjust the diopter adjustment knob until the image is clear. Refer to section 3.1.

### 8.3 Capturing or recording fails. What's the problem?

Check the following items.

- Whether the device is connected to your PC. Capturing or recording is disabled in this status.
- Whether the storage space is full.
- Whether the device is low-battery.

### 8.4 Why the PC cannot identify the device?

Check the following items.

- Whether the device is connected to your PC with supplied USB cable.
- If you use other USB cables, make sure the cable length is no longer than 1 m.
- Whether the hotspot function is turned on. If so, go to device menu and turn off hotspot.

## Chapter 9 Appendix

### 9.1 Device Command

Scan the following QR code to get device common serial port commands.

Note that the command list contains the commonly used serial port commands for HIKMICRO thermal cameras.



### 9.2 Device Communication Matrix

Scan the following QR code to get device communication matrix.

Note that the matrix contains all communication ports of HIKMICRO thermal cameras.



## Safety Instruction




These instructions are intended to ensure that user can use the product correctly to avoid danger or property loss.

### Laws and Regulations

- Use of the product must be in strict compliance with the local electrical safety regulations.

### Symbol Conventions

- The symbols that may be found in this document are defined as follows.

Symbol	Description
 <b>Danger</b>	Indicates a hazardous situation which, if not avoided, will or could result in death or serious injury.
 <b>Caution</b>	Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results.
 <b>Note</b>	Provides additional information to emphasize or supplement important points of the main text.

### Transportation

- Keep the device in original or similar packaging while transporting it.
- Keep all wrappers after unpacking them for future use. In case of any failure occurred, you need to return the device to the factory with the original wrapper. Transportation without the original wrapper may result in damage on the device and the company shall not take any responsibilities.
- DO NOT drop the product or subject it to physical shock. Keep the device away from magnetic interference.

### Power Supply

- Please purchase the adapter by yourself. Input voltage should meet the Limited Power Source (5 VDC, 2A) according to the IEC61010-1 standard. Please refer to technical specifications for detailed information.
- Use the power adapter provided by qualified manufacturer. Refer to the product specification for detailed power requirements.
- Make sure the plug is properly connected to the power socket.
- DO NOT connect multiple devices to one power adapter, to avoid over-heating or fire hazards caused by overload.
- The battery charger is included in the package. The input voltage for the supplied battery charger should meet the Limited Power Source (5 VDC, 2 A).
- The power source should meet limited power source or PS2 requirements according to IEC



60950-1 OR ICE 62368-1 standard.

### **Battery**

- Improper use or replacement of the battery may result in explosion hazard. Replace with the same or equivalent type only.
- The battery type is 18650 with the protection board, and the battery size should be 19 mm × 70 mm. The rated voltage and capacity are 3.6 VDC/3350 mAh (12.06 Wh). Dispose of used batteries in conformance with the instructions provided by the battery manufacturer.
- Make sure the battery temperature is between 0 °C to 45 °C (32 °F to 113 °F) when charging.
- For long-term storage of the battery, make sure it is fully charged every half year to ensure the battery quality. Otherwise, damage may occur.
- Do not charge other battery types with the supplied charger. Confirm there is no flammable material within 2 m of the charger during charging.
- DO NOT place the battery near heating or fire source. Avoid direct sunlight.
- DO NOT swallow the battery to avoid chemical burns.
- DO NOT place the battery in the reach of children.
- The battery cannot be charged with external power source directly.
- The device cannot be charged, please use the supplied charger to charge the battery.
- Please purchase the adapter by yourself. The using environment of the adapter should be consistent with that of the device.

### **Maintenance**

- If the product does not work properly, please contact your dealer or the nearest service center. We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.
- Wipe the device gently with a clean cloth and a small quantity of ethanol, if necessary.
- If the equipment is used in a manner not specified by the manufacturer, the protection provided by the device may be impaired.
- Clean the lens with soft and dry cloth or wiping paper to avoid scratching it.
- It is recommended to reboot the device every 2 hours when using it to ensure the device performance.

### **Using Environment**

- Make sure the running environment meets the requirement of the device. The operating temperature shall be -30°C to 55°C (-22°F to 131°F), and the operating humidity shall be 95% or less.
- DO NOT expose the device to extremely hot, cold, dusty, corrosive, saline-alkali, or damp environments.
- This device can only be safely used in the region below 2000 meters above the sea level.
- Avoid equipment installation on vibratory surface or places subject to shock (neglect may cause equipment damage).
- DO NOT aim the lens at the sun or any other bright light.

### Emergency

- If smoke, odor, or noise arises from the device, immediately turn off the power, unplug the power cable, and contact the service center.

### Laser



When any laser equipment is in use, make sure that the device lens is not exposed to the laser beam, or it may burn out. The laser radiation emitted from the device can cause eye injuries, burning of skin or inflammable substances. Before enabling the light supplement function, make sure no human or inflammable substances are in front of the laser lens. Do not place the device where minors can fetch it.

### Manufacture Address

Room 313, Unit B, Building 2, 399 Danfeng Road, Xixing Subdistrict, Binjiang District, Hangzhou, Zhejiang 310052, China  
Hangzhou Microimage Software Co., Ltd.

COMPLIANCE NOTICE: The thermal series products might be subject to export controls in various countries or regions, including without limitation, the United States, European Union, United Kingdom and/or other member countries of the Wassenaar Arrangement. Please consult your professional legal or compliance expert or local government authorities for any necessary export license requirements if you intend to transfer, export, re-export the thermal series products among different countries.

## Legal Information

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### About this Manual

The Manual includes instructions for using and managing the Product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version of this Manual at the HIKMICRO website (<http://www.hikmicrotech.com>).

Please use this Manual with the guidance and assistance of professionals trained in supporting the Product.

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NOT USE THIS PRODUCT FOR ANY PROHIBITED END-USES, INCLUDING THE DEVELOPMENT OR PRODUCTION OF WEAPONS OF MASS DESTRUCTION, THE DEVELOPMENT OR PRODUCTION OF CHEMICAL OR BIOLOGICAL WEAPONS, ANY ACTIVITIES IN THE CONTEXT RELATED TO ANY NUCLEAR EXPLOSIVE OR UNSAFE NUCLEAR FUEL-CYCLE, OR IN SUPPORT OF HUMAN RIGHTS ABUSES.

IN THE EVENT OF ANY CONFLICTS BETWEEN THIS MANUAL AND THE APPLICABLE LAW, THE LATTER PREVAILS.

## Regulatory Information

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**These clauses apply only to the products bearing the corresponding mark or information.**

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### FCC Information

Note: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Please take attention that changes or modification not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

Note: Due to the device size limit, the above statement may not be disclaimed on the device.

### EU Conformity Statement



This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the Directive 2014/30/EU (EMCD), Directive 2014/35/EU (LVD), Directive 2011/65/EU (RoHS).



This product and - if applicable - the supplied accessories too are marked with "UKCA" and comply therefore with the following directives: Radio Equipment Regulations 2017, Electromagnetic Compatibility Regulations 2016, Electrical Equipment (Safety) Regulations 2016, the Restriction of the Use of Certain

Hazardous Substances in Electrical and Electronic Equipment Regulations 2012.

### Frequency Bands and Power (for CE/UKCA)

The frequency bands and transmitting power (radiated and/or conducted) nominal limits applicable to the following radio equipment are as follows:

Wi-Fi 2.4 GHz (2.4 GHz to 2.4835 GHz), 20 dBm.



Directive 2012/19/EU (WEEE Directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: [www.recyclethis.info](http://www.recyclethis.info).

According to the Waste Electrical and Electronic Equipment Regulations 2013: Products marked with this symbol cannot be disposed of as unsorted municipal waste in the United Kingdom. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: [www.recyclethis.info](http://www.recyclethis.info).



Directive 2012/19/EU (WEEE Directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: [www.recyclethis.info](http://www.recyclethis.info).

According to the Waste Electrical and Electronic Equipment Regulations 2013: Products marked with this symbol cannot be disposed of as unsorted municipal waste in the United Kingdom. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: [www.recyclethis.info](http://www.recyclethis.info).

Use the power adapter provided by a qualified manufacturer. Refer to the product specification for detailed power requirements.

Use the battery provided by a qualified manufacturer. Refer to the product specification for detailed battery requirements.

### Industry Canada ICES-003 Compliance

This device meets the CAN ICES-003 (B)/NMB-003 (B) standards requirements.

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference, and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radioexempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

- (1) l'appareil ne doit pas produire de brouillage, et

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

ce matériel est conforme aux limites de dose d'exposition aux rayonnements, CNR-102 énoncée dans un autre environnement.

### **KC**

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